



Water for the North West

United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000
unitedutilities.com

Our ref: EIR-790
Date: 20/04/2026
Email: EIRRequests@uuplc.co.uk

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

- **Please provide details of the number of sewage spills from the Gregson Lane, Hoghton Cso throughout the whole of 2025.**
- **Please also include the number of hours of spillage. Spillages into Manybrooks. Post code PR5 0LA**
- **Please also provide the total number of sewage spills into Black Brook from the number of CSO outlets between Daub Hall Lane and the joining of Black Brook with Manybrooks at the bottom of Gregson Lane. One single figure will suffice as there is no need to identify individual totals. Post code PR5.**
- **Please also provide the number of hours of spillage. The period required is January to December 2025.**

This information is all publicly available and can be found in the “EDM 2025 Storm Overflow Annual Return” document on the Environment Agency’s website via [Event Duration Monitoring - Storm Overflows - Annual Returns](#). In this return, information can be filtered by individual assets, or the receiving watercourse, for example Many Brooks. This also provides data on the number of spills and the number of hours an asset has been discharging for.

You can also find individual spill date on our corporate website via [Storm overflow performance | United Utilities](#). This page explains how we collect, validate and share spill data, and includes copies of monthly spill data from December 2024 to present.

We hope that this response answers your request. However, if you’re not satisfied with how we’ve handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you’re unhappy with our response. We’ll be very happy to review your request and ensure we’ve done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks

[REDACTED]

We’d love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.