



Water for the North West

United Utilities Water Limited
Haweswater House
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Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000
unitedutilities.com

Our ref: EIR-757
Date: 07/04/2026
Email: EIRRequests@uuplc.co.uk

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

For the Lakes Tour research project undertaken by UKCEH, please can you provide all the terms of reference that were used for these projects. I am aware that you previously stated you were unable to locate them, but given the nature of the work I would expect that such documents may exist and would appreciate it if they could be checked for again.

Our response:

Our local Catchment Team has confirmed that we do not hold the terms of reference for the Lakes Tour research project undertaken by UKCEH. United Utilities agreed to fund the study across six lakes, the scope of which was based on the long-standing sampling regime of the UKCEH. As such, we do not own, nor hold the terms of reference for this work. I am therefore unable to provide you with a copy of these, in line with Regulation 12(4)(a).

As recommended in our response to EIR-648, if you would like any further information on any of the UKCEH's research, please contact them directly via its website: [General contact us | UK Centre for Ecology & Hydrology](#), or via email at enquiries@ceh.ac.uk. Additionally, should you wish to view the latest Lakes Tour report, this is publicly available and can be found via [Lakes Tour 2021](#). This report should provide further insight into the scope of the works undertaken by UKCEH.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks
[REDACTED]

We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.