



United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR-564
Date: 24/10/2025
Email: EIRRequests@uuplc.co.uk

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

I am a 4th year Environmental Science student currently working on my Masters Dissertation at the University of Manchester. My dissertation is looking at how blue spaces, within parks, can help induce a cooling effect. One of the parks of interest is Heaton Park. I believe UU own Heaton Reservoir, which is one of the blue spaces I would like to include in my research. The UoM were unable to install air temperature and humidity sensors around the reservoir for security reasons however, I was wondering if UU collected any of this data themselves, and if so, would it be possible to share this with me. Any guidance would be greatly appreciated

Our response:

Having liaised with our local Water Team, I can confirm that we do not measure air or humidity at Heaton Reservoir. We are therefore unable to provide you with a copy of this data in line with Regulation 12(4)(a) of the EIR, as it is not held.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks
[REDACTED]

We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.