



Water for the North West

United Utilities Water Limited

Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID549

Date: 22/10/2025

Email: EIRRequests@uuplc.co.uk

Dear [REDACTED],

EIR Reference: EIR/ID/549

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request

Please provide the following information covering the period 1 January 2020 to the present:

1. *Whether your company has purchased fluoridation chemicals (e.g. hexafluorosilicic acid/fluorosilicic acid, sodium fluorosilicate) supplied by **ICL Group** or any of its subsidiaries (including but not limited to **ICL-IP, ICL Phosphate Specialty, Rotem Amfert**).*
2. *If so, please provide for each year:*
 - *The names of the products supplied and their manufacturer.*
 - *The annual quantities of each product purchased.*
 - *The annual total payments made to ICL Group (or subsidiaries) for these products.*

Our response

We can confirm that we do not purchase fluoridation chemicals (e.g. hexafluorosilicic acid/fluorosilicic acid, sodium fluorosilicate) from ICL Group (Israel Chemical Limited) or any of its subsidiaries.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Kind regards