

Dear [REDACTED]

Thank you for your request for environmental information which relates to historic spill data for Windle Brook in St Helens. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Please find enclosed a copy of the historic spill data for storm overflows which discharge into Windle Brook and Hardshaw Brook (as this is a continuation of Windle Brook). The data covers from 1 January 2023 to 2 September 2025.

This is also publicly available on our website, under the drop down on the [Storm Overflow Performance](#) page. This page also provides details of the 5-step process that water companies use to review and validate the raw data that is received from Event Duration Monitors (EDMs) located at each overflow. As some of the data has not been through the 5-step validation process, please note the following important points when reviewing the data:

- Raw telemetry data should not be treated as validated regulatory Event Duration Monitor (EDM) data due to the potential for sensor malfunctions, data transmission errors or environmental interference (which are rectified when this data is validated). There may also be gaps in the data resulting from instrument failure or maintenance, for example.
- Whilst error codes from sensors are captured and inspected, they may still appear as erroneous data in this raw telemetry dataset, as erroneous and anomalous data will not have been removed.
- As this raw data has not gone through data validation it will likely be different to what is reported annually in our regulatory EDM return.

For additional information, the [Storm Overflows Data | Stream - Portal](#) provides a Hub, which is designed to be a source of open data on the operation of storm overflows in England. The data provided on the Hub – produced via an Application Programming Interface (API) – is near real-time data detected via Event Duration Monitors (EDM) and sent to each company's cloud storage system, where it is then transmitted to the map. Companies aim to transmit data on a discharge within an hour of the outfall operating.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review

your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks



We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.