



United Utilities Water Limited

Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID533

Date: 30/09/2025

Email: EIRRequests@uuplc.co.uk

Dear [REDACTED]

EIR Reference: EIR/ID/533

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request

- *A list of all Water Recycling Centres (WRCs) within your operational region.*
- *The planning/pre-planning response associated with each WRC.*
- *Catchment boundaries for each WRC.*

Our response

As requested, we have provided a file which shows all of the water recycling centres, which we refer to as wastewater treatment works (WwTW), within our operational region, this file also includes the catchment boundaries for these WwTW.

Regarding planning responses, United Utilities comments on many applications in any given year. We provide around 4,000 responses per annum to planning application matters with a number of these applications responded to more than once.

Our engagement in the planning process reflects the expectations of our regulators and our customers to promote sustainable development. We comment on several issues including (amongst other things):

- the detail of drainage proposals;
- asset protection;
- encroachment around our treatment works and pumping stations, e.g. where amenity may be a concern;
- the location of development in groundwater source protection zones;
- the detailed design of a site, for example, ground and finished floor levels to ensure that a proposal is resilient to the impacts of climate change; and
- where there is a risk of sewer or reservoir flooding.

Whilst we recognise that there is provision within national planning policy to phase the delivery of development with the timing for infrastructure upgrades, we rarely raise the capacity of our

wastewater treatment works in our planning application responses.

At the current time, there is only one location in our region where the capacity of our wastewater treatment works is delaying the delivery of development. This relates to a small proposal for the change of use of an office building to a hotel in the Lake District National Park.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Kind regards