



Water for the North West

**United Utilities Water Limited**

Haweswater House  
Lingley Mere Business Park  
Lingley Green Avenue  
Great Sankey  
Warrington WA5 3LP

Telephone: 01925 237000

[unitedutilities.com](http://unitedutilities.com)

**Our ref:** EIR/ID489

**Date:** 05/08/2025

**Email:** [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk)

Dear [REDACTED],

EIR Reference: EIR/ID/489

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request

Please provide information of all flooding and investigations related to the flooding in Spode Green Lane, Little Bollington, from 01/01/2019 to 01/01/2022. Please include any photos or videos. Please process this as an EIR and/or a FOI request if different information is available with each request. Thank you.

Our response

We have checked through our internal management system and there do not appear to have been any logged incidents of wastewater flooding from United Utilities' assets that relate to Spode Green Lane, Little Bollington. We have also checked against our mapping system, and it does not appear that there are any united utilities owned sewers in the immediate vicinity of your property.

Our internal management system does contain reference to one instance where a private septic tank was flooding in 2021, however, as this was a private asset and not from a United Utilities asset, we are unable to provide any more details on this issue.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk), addressing your request to [REDACTED]

[REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Kind regards