



**United Utilities Water Limited**

Haweswater House  
Lingley Mere Business Park  
Lingley Green Avenue  
Great Sankey  
Warrington WA5 3LP

Telephone: 01925 237000

[unitedutilities.com](http://unitedutilities.com)

**Our ref:** EIR/ID486

**Date:** 11/08/2025

**Email:** [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk)

Dear [REDACTED],

EIR Reference: EIR/ID/486

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request

Hi I was wondering if I may be granted access to any historic reservoir level data you may have to download My goal is to gather historic reservoir levels from all UK water companies and graph the values over time A further goal would be to start generated some insights from them correlating them to temperature data and such, I look forward to your response Rob

Our response

Current reservoir levels are shown below and are updated once a week. The date shows the week ending (always a Sunday) of when the readings were taken. We try to put them here by the following Wednesday, but it can take a little bit longer if there has been a bank holiday. Please note we provide these to give a snapshot of the previous week's storage in our reservoirs. The Environment Agency website provides current river levels, flood warning and flood risk forecasts, and should be referred to when assessing potential flooding.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk), addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Kind regards