



Water for the North West

United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR-481

Date: 27/08/2025

Email: EIRRequests@uuplc.co.uk

Dear [REDACTED]

Thank you for reaching out with your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

Under the Environmental Information Regulations 2004, I write with the following requests for information. All years specified refer to financial years.

1. How many applications for sewer adoption on new housing developments did you receive in a) 2022-23, b) 2023-24 and c) 2024-25?
2. Of these developments, in how many have the sewers been adopted? Please provide the figure for a) 2022-23, b) 2023-24 and c) 2024-25.
3. How many applications for Sustainable Drainage Systems adoption on new housing developments did you receive in a) 2022-23, b) 2023-24 and c) 2024-25?
4. Of these developments, in how many have the Sustainable Drainage Systems been adopted? Please provide the figure for a) 2022-23, b) 2023-24 and c) 2024-25.

Our response:

Please see below a copy of the requested information. It should be noted that the adoption process usually spans over several years, which is why the table below shows that at this stage only 2 of the 315 applications that have been made have been successfully adopted. For context, whilst most schemes begin construction before the S104 application is submitted, a site being vested quickly depends on several favourable factors including but not limited to:

- The size of the development,
- Whether the submission requires any amendments,
- Whether the submission is feasible in principle,
- Whether the system has been constructed to United Utilities standards with little to no remedial work,
- Whether the site has successfully completed the 12-month maintenance period (or less if agreed),
- Whether the site passes all inspections,
- Whether the site has all legal agreements and documentation in place.

	FY23	FY24	FY25
Applications for sewer adoption on new housing developments	132	101	82
Of these developments, in how many have the sewers been adopted	2	0	0
Applications for Sustainable Drainage Systems adoption on new housing developments	15	7	5
Of these developments, in how many have the Sustainable Drainage Systems been adopted	0	0	0

The information on SuDS in the table above, reflects the information that is currently coded in our management system. It should be noted that there may be some additional schemes with SuDS that are intended for adoption, however this information will only be validated and updated during key stages of the Surface Water Billing Assurance process, prior to the scheme being vested. It should also be noted that there may be other schemes which include SuDS features which will remain private assets, as they are not being offered for adoption.

For additional information the [Water UK website](#) provides information on United Utilities and all other water companies performance against published standards of service in relation to the provision of infrastructure for development. When accessing this, we would recommend selecting 'SAM - 2/2' for the metric type, as this shows information when we have received payment and are ready to begin an appraisal. Additionally, it is worth noting that there may be the occasional discrepancy between the numbers reported above and those on the Water UK website. This is because our data is locked at each month-end for reporting purposes, and can subsequently be affected by retrospective logging of data.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks

[REDACTED]

We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.