

United Utilities Water Limited

Haweswater House Lingley Mere Business Park Lingley Green Avenue Great Sankey Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR-432 Date: 31/07/2025

Email: EIRRequests@uuplc.co.uk



Thank you for reaching out with your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR). For ease, I have broken our response down by each of your points.

Where we have stated "please see attached", these documents have been sent separately via a OneDrive link.

Surveys on land relating to Hawkshead, Esthwaite Lodge, Near Sawrey, and Far Sawrey WwTWs:

I have spoken with our local team, who have confirmed that this information was shared via email with you on 20th June 2025.

Photos, measurements, sample results and recordings taken by River Rangers within the estate area:

Due to the volume, I have sent you a link separately, which you can use to access any photographs taken on the . Please note that these have been redacted in line with Regulation 13 of the EIR and UK GDPR to remove any staff names and faces. The River Rangers do not collect samples for any sort of onsite or lab analysis - samples are taken by the team for visual assessment only, to ensure the water is how we would expect it to be. A photograph of this is then taken as a record. You will find, within the images, several photographs of sample bottles – these visual assessments are the only measurements or results that we hold.

Maps, plans, and information relating to drainage and water courses on Estate land:

Please see attached a copy of the map we hold which shows the Additionally, I have also attached a document titled 'Appendix 2' which details the findings of a drainage survey carried out in early 2024 by Sapphire.

All raw and published data from SONDEs and other records relating to the Esthwaite Monitoring Project, and the hydro project review on Esthwaite:

I have spoken with our local team, who have confirmed that this information was sent to the Estate on 13th December 2024. Please also see attached a copy of all records relating to the SONDEs in

Appendix 3, and the Data and Operability Report for Esthwaite Water Quality Monitoring in Appendix 4.

Having liaised with a number of departments within the business, we do not believe that we hold any other information gathered on or relating to the Estate land.

We hope that this response answers your request. However, if you're not satisfied with our response, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to

, and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks



We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey here – your input helps us improve our service.