



Water for the North West

United Utilities Water Limited

Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID430

Date: 03/07/2025

Email: EIRRequests@uuplc.co.uk

Dear [REDACTED]

EIR Reference: EIR/ID/430

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request

Prior to the AMP6 2015–2020 investment in Windermere, a study was conducted titled “Windermere Catchment Study – Final Report, Project No. 80027625.”

Please can you confirm whether the same study, or a similar study, has been undertaken in the last 10 years? If so, please can you provide it along with all supporting evidence?

Our response

The Windermere Catchment Study (Project No. 80027625) was a regulatory requirement in the National Environment Plan for AMP5 identified as the ‘Windermere Phosphorus Reduction Feasibility Study and Phosphorus Removal Schemes’, which lead to the AMP6 capital improvement schemes at Windermere WwTW and Glebe Road pumping station.

We haven’t undertaken a similar study in the last ten years. This is because, there hasn’t been any equivalent regulatory requirements to undertake this kind of study and because the work to define current and future investment requirements for storm overflows now falls under the Defra Storm Overflow Discharge Reduction Plan (SODRP), September 2023.

Our AMP8 investment is based on regulatory and legislative requirements. Requirements for storm overflows now fall under the Defra Storm Overflow Discharge Reduction Plan (SODRP), September 2023.

Requirements for water quality improvements at our wastewater treatment works are driven by a range of requirements, for example from the Environment Act, 2021, 25 Year Environment Plan, Habitats Directive, and Water Framework Directive. As a result, nine of our ten wastewater treatment works have requirements for wastewater quality improvements, including four treatment works receiving requirements to achieve the technical achievable limit (TAL) for phosphorous removal.”.

We hope that this response answers your request. However, if you’re not satisfied with how we’ve handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED] [REDACTED] [REDACTED] [REDACTED]

██████████ and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Kind regards