

United Utilities Water Limited

Haweswater House Lingley Mere Business Park Lingley Green Avenue Great Sankey Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR-428 Date: 01/07/2025

Email: EIRRequests@uuplc.co.uk

Dear

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

I am pleased to enclose a copy of the last 6 months' worth of cryptosporidium data for the three water treatment works (WTW) which supply the property. The data includes:

- Sample date and time
- Determinand name
- Qualifier
- Value and unit

I also want to let you know that water treatment works 2 and 3 both have Ultra Violet (UV) treatment in place. This means that on the one occasion a cryptosporidium oocyst was detected, the water will have been UV treated, and no additional action was required. This type of treatment inactivates the oocyst, rendering it harmless. We use the industry method to test for cryptosporidium, but the test doesn't differentiate between live and dead oocysts.

Additionally, I want to let you know that all laboratory methods have a Limit of Detection (LOD). This means that the method cannot read lower than a certain value, which in this case is 0.001 oocysts per 10L. Any results marked as less than the LOD means that the result is lower than the lowest quantifiable value that the method can detect. In this dataset, column F is the qualifier, and any results less than the LOD are marked 'LT'. With the exception of the one result mentioned above, all of the results from this time period were less than the limit of detection.

We hope that this response answers your request. However, if you're not satisfied with our response, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to

, and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks



We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey here – your input helps us improve our service.