

**United Utilities Water Limited** 

Haweswater House Lingley Mere Business Park Lingley Green Avenue Great Sankey Warrington WA5 3LP

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unitedutilities.com

Our ref: EIR-422 Date: 30/06/2025

Email: EIRRequests@uuplc.co.uk



Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR). Please see our comments, as follows:

Are you able to tell me if there are any plans to deal with the invasive Himalayan Balsam in Briscall woods, along the goit? Whilst walking on Saturday I noticed that the balsam has now crossed over the goit to the woodland side and is threatening the bluebell woods. These are of huge importance locally and it would be a tragedy to lose them to this invasive species.

Over the last few years the balsam has spread massively and it is shocking to see.

This is going to need a lot of work to bring under control. I believe the land is all owned by UU and I am hoping there will be some action soon. I'm sure there would be community support if manpower were needed to pull it up but I suspect this is not the most practical approach.

Firstly, I'd like to thank you for reporting this issue to us, we really appreciate you taking the time to do this. I have spoken with our local Operational Team, who were not aware of an issue with Himalayan Balsam at Brinscall Wood. However, following your contact, I can confirm that they will be visiting the woods today to investigate the problem further, and look into a plan to tackle the issue.

If you're happy for me to do so, I can pass your contact details onto our local team and ask one of them to either call or email yourself to discuss this further once the site visit is completed. Please let me know if so and I will ensure this is picked up by the right team.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at <a href="mailto:EIRRequests@uuplc.co.uk">EIRRequests@uuplc.co.uk</a>, addressing your request to

, and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks EIR Team

We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey <a href="here">here</a> – your input helps us improve our service.