



**United Utilities Water Limited**

Haweswater House  
Lingley Mere Business Park  
Lingley Green Avenue  
Great Sankey  
Warrington WA5 3LP

Telephone: 01925 237000

[unitedutilities.com](http://unitedutilities.com)

**Our ref:** EIR/ID401

**Date:** 12/06/2025

**Email:** [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk)

Dear [REDACTED],

EIR Reference: EIR/ID/401

Thank you for your request environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

I wonder might I request Effluent Daily Volumes for the following six WwTWs?

Windermere, Grasmere, Ambleside, Langdale, Hawkshead and Near Sawrey.

Please supply the data from 01/01/2022 through to latest available date.

Please supply in excel or csv format as daily records in m3/d.

**Please find attached the data spreadsheet containing the flow data for the 6 requested sites from the beginning of 2022 until the current date. It is important to note that in 2023, from the period of March to June, Near Sawrey was experiencing an issue on the flow instrument which will be indicated in the data provided.**

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk), addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Kind regards