



Water for the North West

**United Utilities Water Limited**

Haweswater House  
Lingley Mere Business Park  
Lingley Green Avenue  
Great Sankey  
Warrington WA5 3LP

Telephone: 01925 237000

[unitedutilities.com](http://unitedutilities.com)

**Our ref:** EIR/ID368

**Date:** 13/05/2025

**Email:** [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk)

Dear [REDACTED],

EIR Reference: EIR/ID/368

Thank you for your request environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

*Request for the last 20 years of water levels at Earnsdale reservoir.*

**With regards to the above:-**

- a) This is historic data, and it would be impossible to tell how accurate the older data is as United Utilities were not in ownership of the reservoir at the time.
- b) We take level readings 3 times a week, approximately 156 entries per year, possibly more if a dry year. Where there are some gaps in the data this is due to the historic nature of the data. It is sensible to assume that where cells appear blank, then the level on that day will be the same level as the reading captured on the following day.
- c) The reservoir level was drawn down between 2014 and 2016 due to engineering works.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk), addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Kind regards