



United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID351
Date: 14/04/2025
Email: EIRRequests@uuplc.co.uk

Dear [REDACTED],

EIR Reference: EIR/ID/351

Thank you for your request environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

I wish to submit a subject access request to be provided with details of all leaks and repairs within the water supply network in the last approximately 5 years from 01 01 2020 to date covering Noctorum Avenue, Wirral, CH43 between the traffic lights at the junction with Upton Road to the North and St Peter s Way to the South Data to include number of repairs including job numbers and any data or correspondence relating to the completion of those works

With regards to the above request, please find attached a detailed spreadsheet showing the time and date of the works carried out, as well as the location and a brief description of the works which were completed. The data is dating from 2020 to 2025, as requested.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Kind regards