



Water for the North West

United Utilities Water Limited

Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID346

Date: 10/04/2025

Email: EIRRequests@uuplc.co.uk

Dear [REDACTED],

EIR Reference: EIR/ID/346

Thank you for your request environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Danes Avenue UUG0118 - There are no pumps installed at Danes Avenue. This is a sewer overflow designed to protect the Danes Avenue sewer network from street or property flooding in storm conditions.

Atherton Road Det Tank UUG0106 - There are no pumps installed at this site. This is a sewer overflow at the head of the sewer network.

Templeton Road UUG0095 - There are 8 pumps at Templeton Road pump station, none of which discharge to river. All of these asset's pump into a rising main towards Hindley transfer pumping station. There is a gravity overflow at Templeton Road which activates when incoming flow exceeds the rising main capacity to Hindley.

Bickershaw Lane UUG0082 – This is the gravity outfall from Hindley Transfer pumping station. There are 13 pumps at Hindley, none of which discharge to the river. 4 of the 13 pumps, 2 of which are referred to as the main sewage pumps and two referred to as storm return pumps, pump into a rising main towards Ince transfer station. There is a gravity overflow from the 5 stormwater storage tanks at Hindley. This activates when the pumped and gravity flows from other assets connected to the system exceed the capacity of the rising main to Ince transfer station. The holding capacity of the Storm tanks is approximately 3.5 million litres.

Please note, although these assets are known as pumping stations, there isn't always necessarily a physical pump present. Often the water flows via gravity, as opposed to being physically pumped. Where there are pumps present on site, we do not always hold records regarding their specification (i.e. size, manufacturer etc) in an accessible format.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your

request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Kind regards