



United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID332

Date: 04/04/2025

Email: EIRRequests@uuplc.co.uk

Dear [REDACTED],

Thank you for your request for environmental information. We appreciate your interest in tanker data at Hodder Water Treatment Works, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Please see attached a copy of tanker operations to and from Hodder WTW from January 2020 to March 2025. Please note that this dataset contains information on tankers used for liquid sludge removal, however tankers are also used at site for chemical deliveries. This information is not included in the dataset. There are also other vehicles used at the site, i.e. trailers are used for cake removal. Again, this information is not in the attached dataset.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks
EIR Team

We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.