



United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID321
Date: 12/03/2025
Email: EIRRequests@uuplc.co.uk

Dear [REDACTED],

EIR Reference: EIR/ID/321

Thank you for reaching out with your request! We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Thank you for your email detailing the £13 billion you are planning to spend on improvements. How much of this £13 billion will be for new water capture projects such as reservoirs?

Thank you for your enquiry about our investment plan for 2025 to 2030. The £13 billion of investment will deliver improvements to both our wastewater and water services. Our five-year investment plan is supported by our long-term Water Resources Management Plan 2024 (WRMP24), which sets out our strategy to achieve a long-term, best value, and sustainable water supply in the Northwest from 2025 to 2085. Our plan identified activities to reduce water demand (for example reducing water lost through leaking pipes and deploying smart water meters) as the best value options to invest in to achieve a sustainable future water supply. Therefore, our plan does not require any investment in the construction of new water supply sources during the next five years. We prepare a WRMP every five years and reassess what the best value water resource options are to invest in as part of this process. You can read more about our new Water Resources Management Plan 2024 at <https://www.unitedutilities.com/corporate/about-us/our-future-plans/water-resources/developing-our-water-resources-management-plan/>

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Kind regards