



United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID320

Date: 10/03/2025

Email: EIRRequests@uuplc.co.uk

Dear [REDACTED]

Thank you for reaching out with your request! We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

I write in reference to your street works on Orchard Street in Preston in 2023. I understand the works started around May and finished around Aug.

Please confirm the exact start and end dates

The level of traffic management involved

Any diversion routes in place

I can confirm the relevant work started on 20th May 2023 and ended on 4th August 2023 and had a road closure in place. We do not have a copy of any diversion route which was implemented, as this is determined by the Highway Authority, therefore in line with Regulation 12(4)(a) we are unable to provide you with this as it is not held.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks
EIR Team

We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.