



**United Utilities Water Limited**  
Haweswater House  
Lingley Mere Business Park  
Lingley Green Avenue  
Great Sankey  
Warrington WA5 3LP

Telephone: 01925 237000

[unitedutilities.com](http://unitedutilities.com)

**Our ref:** EIR/ID304  
**Date:** 04/03/2025  
**Email:** [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk)

Dear [REDACTED],

EIR Reference: EIR/ID/304

Thank you for reaching out with your request! We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

*Could you please provide me with raw water quality data for the abstractions/DrWPA listed below.*

<b>Abstraction</b>	<b>Licence Number</b>
Thirlmere Reservoir	2775009011
Ullswater Lake (transfer)	2776004029
Haweswater Reservoir	2776005005
Blea Water	2776005004
Lake Windermere at Calgarth	2673705021
Levers Water	2673713015

*We would be interested in data for the following determinands where available:*

- 2 Methyl IsoBorneol (2MIB)
- Algal Cell Count (ALGA)
- Blue-Green Algae (BGRA)
- Chlorophyll-A (CHLA)
- Colour (COLO)
- Geosmin (GEOS)
- Nitrate (NITR)
- Turbidity (TURB)

*We have noticed increasing trends in some of these determinands in other lake waterbodies and would find it useful to have additional data to see if there are correlations elsewhere.*

*If you could please let me know how long you expect it will take to complete this request I would be grateful. Please let me know if you require any clarification.*

Please find attached the data requested from all but one of the abstraction points related. Please note, to satisfy the request, we have had to identify the closest raw water monitoring point for the abstraction points requested and the below table should be used in conjunction with the data to review the data. We have been unable to determine a suitable monitoring point ID that correlates

with Blea Water.

<b>Abstraction</b>	<b>Licence Number</b>	<b>Monitoring Point</b>
Thirlmere Reservoir	277500901 1	THIRLMERE (RAW WATER SPT)
Ullswater Lake (transfer)	277600402 9	ULLSWATER (RAW WATER SPT)
Haweswater Reservoir	277600500 5	HAWESWATER (RAW WATER SPT)
Blea Water	277600500 4	N/A
Lake Windermere at Calgarth	267370502 1	WINDERMERE LAKE(RAW WATER SPT)
Levers Water	267371301 5	PADDY END FILTER HOUSE RAW WATER

It is worthy of note that the locations which data has been supplied from are typically sampled using dip can at the shoreline of the water and therefore may not be fully representative of the water abstracted from the reservoir.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk), addressing your request to [REDACTED] and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Kind regards