



Water for the North West

United Utilities Water Limited

Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID293

Date: 21/02/2025

Email: EIRRequests@uuplc.co.uk

Dear [REDACTED],

EIR Reference: EIR/ID/293

We write further to your request for information dated 26 January 2025. We have considered your request in accordance with the Environmental Information Regulations 2004 (EIR).

I was wondering if I could possibly get the pumping station data for the below stations (from previous EIR) for September to January 27th

Please find the attached. Please note that this is spill data that relates to the requested sites. We cannot confirm volume of spills as we have no way of measuring volume of spill, only duration. On the first 2 tabs you will find the totals for 2024 and 2025, respectively. Each of the other tabs are for the individual pumping station. This data has been validated in line with our regulatory return process, with any erroneous data removed.

Should you consider that we have not adequately complied with our obligations under EIR, we are also obliged to inform you that you have the right to ask us to carry out an internal review of our response. This can be done by writing to [REDACTED], United Utilities, Legal Department, Haweswater House, Lingley Mere Business Park, Lingley Green Avenue, Great Sankey, Warrington WA5 3LP. Alternatively, you may find it easier to e-mail us directly on EIRRequests@uuplc.co.uk, quoting the above reference, and your review request will be forwarded on to [REDACTED].

Any request for an internal review should explain why you wish a review to be carried out and should be made within 40 working days of receipt of this letter, and we will reply within 40 working days of receipt. If you are not satisfied with the result of the review, you then have the right to make a formal complaint to the Information Commissioner.

Regards