



United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID265

Date: 10/02/2025

Email: EIRRequests@uuplc.co.uk

Dear [REDACTED]

Many thanks for your email below. Your request for information has been considered in accordance with the Environmental Information Regulations 2004 (EIR) and our comments are as follows:

Please can I contain copies of all correspondence - including emails, letters, minutes of meetings and any relevant attachments - that are related to PFAS pollution at the United Utilities sewage treatment works in Bentham, Yorkshire.

Please can this include:

- 1. Correspondence between the Environment Agency and United Utilities about the sewage treatment works.**
- 2. Correspondence between United Utilities and Angus Fire, the firefighting factory in the town ([REDACTED]) about the sewage treatment works.**

I can confirm having spoken with a number of departments within the business that United Utilities does not have any record of a PFAS pollution in Bentham. I can also confirm that there has been no correspondence between Environment Agency or Angus Fire and United Utilities regarding PFAS pollution, therefore in line with Regulation 12(4)(a) of the Environmental Information Regulations, we are unable to provide you with this as it is not held.

Although we are unable to provide any information as it is not held, the request was extended to allow for a thorough check of our records to ensure that no relevant information was overlooked.

Should you consider that we have not adequately complied with our obligations under EIR, we are obliged to inform you that you have the right to ask us to carry out an internal review of our response. This can be done by writing to [REDACTED], Environmental Information Office, Haweswater House, Ground Floor, Lingley Mere Business Park, Lingley Green Avenue, Great Sankey, Warrington WA5 3LP. Alternatively, you may find it easier to e-mail us directly on EIRRequests@uuplc.co.uk, quoting the above reference, and your review request will be forwarded on to [REDACTED].

Any request for an internal review should explain why you wish a review to be carried out, and should be made within 40 working days of receipt of this letter, and we will reply within 40 working days of receipt. If you are not satisfied with the result of the review, you then have the right to make

a formal complaint to the Information Commissioner.

Many thanks
EIR Team