

United Utilities Local Practice

Consultation

Meter Equipment



1. Introduction

The Ofwat Code for adoption for water and sewerage companies operating wholly or mainly in England (“the Code”), Water UK have produced Sector Guidance (SG) which includes revised procedures, service levels, adoption agreements and design & construction guidance. The code and the sector guidance states the requirement for United Utilities to consult with our stakeholders for any of our local practices.

This document presents our proposed changes to our metering local practice.

This consultation seeks to gain views from stakeholders on our local practice for metering, specifically the section relating to meter equipment. The rest of our local practice document will remain unchanged.

If you would like to comment on all or part of this consultation, we invite you to send responses to dsconsultations@uuplc.co.uk by 28 February 2025.

2. Consultation Questions

1. Do you have any comments?

3. United Utilities Meter Equipment

3.1 What is our current approach to meter equipment?

All meters sized 15mm and 20mm installed as per locations outlined in section 4.1 of the metering local practice document will be Automated Meter Read (AMR) equipped.

Common meters and meters sized above 25mm and above will also be AMR enabled and the AMR technology will be determined by us.

3.2 What is our proposed new approach?

All meters sized 15mm and 20mm installed as per locations outlined in section 4.1 of the metering local practice document will be ~~Automated Meter Read (AMR)~~ **Advanced Metering Infrastructure (AMI)** equipped.

Common meters and meters sized above 25mm and above will also be ~~AMR~~ **AMI** enabled and the ~~AMR~~ **AMI** technology will be determined by us.

3.3 Why are we changing our approach?

Through AMP8, United Utilities are committed to delivering over 900,000 new AMI meters through both newly installed meters and through meter replacement. This will help customers to save water. To deliver this target all new meters installed in newly connected properties will need to be AMI equipped.