### P028949\_07 - United Utilities - In the Flow Structured task plan

### q1: To begin with, it'd just be useful to get a sense of how much you knew about each of the following be

### The water cycle

		Area type		Household?	
	Total (A)	Rural/Sen	n Urban/Su	b Just me, I	li Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
I had a very good understanding of this	21%	20%	24%	18%	21%
I had a fairly good understanding of this	49%	52%	46%	53%	49%
I didn't know much about this	22%	24%	19%	24%	22%
I knew nothing about this	8%	4%	11%	6%	8%
I'm not sure	0%	0%	0%	0%	0%

### How water is supplied to homes/businesses in the North West

		Are	a type	Hous	ehold?
	Total (A)	Rural/Sen	n Urban/Su	b Just me, I	li Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
I had a very good understanding of this	11%	12%	11%	6%	13%
I had a fairly good understanding of this	51%	52%	50%	59%	49%
I didn't know much about this	28%	32%	28%	35%	26%
I knew nothing about this	9%	4%	9%	0%	11%
I'm not sure	1%	0%	2%	0%	1%

### What happens to wastewater

		Area type		Household?	
	Total (A)	Rural/Sen	n Urban/Su	b Just me, I	li Multi-perse
Total	N=90	N=25	N=54	N=17	N=72
I had a very good understanding of this	14%	12%	13%	12%	14%
I had a fairly good understanding of this	41%	56%	37%	53%	39%
I didn't know much about this	36%	24%	39%	35%	36%
I knew nothing about this	9%	8%	11%	0%	11%
I'm not sure	0%	0%	0%	0%	0%

### The role individuals have to play with water use/demand

		Are	a type	Hous	sehold?
	Total (A)	Rural/Sen	n Urban/Su	b Just me, I	li Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
I had a very good understanding of this	20%	20%	19%	18%	19%
I had a fairly good understanding of this	53%	48%	57%	59%	53%
I didn't know much about this	24%	32%	20%	24%	25%
I knew nothing about this	2%	0%	4%	0%	3%
I'm not sure	0%	0%	0%	0%	0%

# Who United Utilities are and what they do

		Area	a type	Hous	ehold?
	Total (A)	Rural/Sen	n Urban/Su	b Just me, I	li Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
I had a very good understanding of this	20%	16%	20%	24%	19%
I had a fairly good understanding of this	61%	64%	59%	65%	60%

I didn't know much about this	17%	20%	17%	12%	18%
I knew nothing about this	2%	0%	4%	0%	3%
I'm not sure	0%	0%	0%	0%	0%

### The long-term challenges for water in the region

		Area type		Household?	
	Total (A)	Rural/Sen	n Urban/Su	b Just me, I	li Multi-perso
Total	N=90	N=25	N=54	N=17	N=72
I had a very good understanding of this	16%	24%	15%	24%	14%
I had a fairly good understanding of this	31%	20%	31%	35%	29%
I didn't know much about this	40%	44%	41%	35%	42%
I knew nothing about this	13%	12%	13%	6%	15%
I'm not sure	0%	0%	0%	0%	0%

### q2: Below is a list of longer-term challenges that we're facing when it comes to water and wastewater. W

## Climate change / extreme weather

		Are	a type	Hous	sehold?
	Total (A)	Rural/Ser	n Urban/Su	b Just me, I	li Multi-perso
Total	N=90	N=25	N=54	N=17	N=72
1	26%	20%	26%	41%	22%
2	16%	16%	15%	0%	19%
3	12%	12%	11%	12%	13%
4	12%	12%	13%	18%	11%
5	11%	16%	11%	6%	13%
6	14%	16%	15%	12%	15%
7	9%	8%	9%	12%	7%

### Population growth

		Area	a type	Hous	ehold?
	Total (A)	Rural/Sem	Urban/Sul	Just me, I	li Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
1	31%	32%	33%	12%	35%
2	29%	24%	28%	41%	26%
3	16%	20%	15%	12%	17%
4	3%	4%	4%	0%	4%
5	8%	4%	9%	6%	8%
6	3%	0%	6%	18%	0%
7	10%	16%	6%	12%	10%

### The amount of water people use

		Area type		Household?	
	Total (A)	Rural/Sen	n Urban/Su	b Just me, I	li Multi-perso
Total	N=90	N=25	N=54	N=17	N=72
1	19%	16%	20%	18%	19%
2	19%	32%	17%	24%	18%
3	24%	16%	28%	18%	25%
4	13%	12%	15%	18%	13%
5	10%	16%	9%	18%	8%

6	9%	8%	7%	0%	11%
7	5% 6%	0%	4%	6%	6%
,	070	070	470	070	070
Maintaining the network, minimising leakage					
wantaning the network, minimum reakage		Are	a type	Hou	sehold?
	Total (A)				l li Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
1	12%	20%	11%	18%	11%
2	17%	8%	22%	24%	15%
3	14%	12%	17%	12%	15%
4	18%	24%	17%	18%	18%
5	23%	24%	20%	24%	24%
6	7%	4%	4%	0%	7%
7	9%	8%	9%	6%	10%
	3,5	0,1	3,5	0,0	_0/0
Dealing with sewer blockages					
<b>3</b>		Are	a type	Hou	sehold?
	Total (A)				l li Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
1	8%	4%	6%	12%	7%
2	2%	4%	0%	0%	1%
3	16%	12%	19%	35%	11%
4	18%	12%	20%	12%	19%
5	11%	20%	9%	6%	13%
6	27%	24%	30%	18%	29%
7	19%	24%	17%	18%	19%
The removal and treatment of wastewater					
		Are	a type	Hou	sehold?
	Total (A)			ıb Just me, I	l li Multi-perso
Total	N=90	N=25	N=54	N=17	N=72
1	2%	4%	2%	0%	3%
2	10%	8%	11%	12%	10%
3	9%	12%	6%	6%	10%
4	28%	20%	28%	29%	28%
5	16%	12%	17%	18%	14%
6	26%	32%	26%	29%	25%
7	10%	12%	11%	6%	11%
Urbanisation and reduction of green spaces					
		Are	a type	Hou	sehold?
	Total (A)	Rural/Ser	n Urban/Su	ıb Just me, I	l li Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
1	2%	4%	2%	0%	3%
2	8%	8%	7%	0%	10%
3	9%	16%	6%	6%	10%
4	8%	16%	4%	6%	7%
5	21%	8%	24%	24%	21%
C	1.40/	1.00/	120/	2.40/	120/

14%

38%

16%

32%

13%

44%

24%

41%

13%

38%

6

7

### q3: The various initiatives we've been exploring fall into three broad categories: supply, demand, and cap

Mean	Summ	ary
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		Area type		Н	Household?	
	Total (A)	Rural/Semi Urban/Sub Just me, I li Multi-				
Supply	35	34	34	32	35	
Demand	31	34	29	30	30	
Capacity	35	33	38	38	35	

q4: Here is the list of all of the initiatives. Now we'd like to know whether you found each one clear & eas

### Transferring water in from other areas

		Area type		Household?	
	Total (A)	Rural/Sen	n Urban/Su	b Just me, I	li Multi-perso
Total	N=90	N=25	N=54	N=17	N=72
Yes, it's clear and easy to understand	94%	92%	96%	100%	93%
No, it's not	6%	8%	4%	0%	7%

### Taking water from the sea

		Area type		Household?		
	Total (A)	Rural/Sem Urban/Sub Just me, I li Multi-pe				
Total	N=90	N=25	N=54	N=17	N=72	
Yes, it's clear and easy to understand	83%	84%	83%	94%	82%	
No, it's not	17%	16%	17%	6%	18%	

#### Taking water from surface waters (rivers, reservoirs)

<b>66</b>						
		Area type		Household?		
	Total (A)	Rural/Semi Urban/Sub Just me, I li Multi-				
Total	N=90	N=25	N=54	N=17	N=72	
Yes, it's clear and easy to understand	90%	96%	91%	88%	90%	
No, it's not	10%	4%	9%	12%	10%	

#### Taking water from underground

		Area type		Household?		
	Total (A)	Rural/Semi Urban/Sub Just me, I li Multi-po				
Total	N=90	N=25	N=54	N=17	N=72	
Yes, it's clear and easy to understand	82%	88%	81%	88%	81%	
No, it's not	18%	12%	19%	12%	19%	

#### Managing the land to improve water quality

		Area type		Household?	
	Total (A)	Rural/Sen	n Urban/Su	b Just me, I	l Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
Yes, it's clear and easy to understand	82%	76%	87%	82%	82%
No, it's not	18%	24%	13%	18%	18%

Increasing capacity (increasing the amount of water that the treatment works can process)

Area type Household?

	Total (A)	Rural/Sem Urban/Sub Just me, I   Multi-pers				
Total	N=90	N=25	N=54	N=17	N=72	
Yes, it's clear and easy to understand	91%	96%	94%	82%	94%	
No, it's not	9%	4%	6%	18%	6%	

### Reusing water (treating to a higher standard rather than returning it to rivers and seas)

		Area type		Hous	sehold?	
	Total (A)	Rural/Sem Urban/Sub Just me, I li Multi-p				
Total	N=90	N=25	N=54	N=17	N=72	
Yes, it's clear and easy to understand	89%	88%	89%	88%	90%	
No, it's not	11%	12%	11%	12%	10%	

### **Drought permits and orders**

		Area type		Hous	ehold?	
	Total (A)	Rural/Semi Urban/Sub Just me, I li Multi-p				
Total	N=90	N=25	N=54	N=17	N=72	
Yes, it's clear and easy to understand	73%	60%	80%	88%	71%	
No, it's not	27%	40%	20%	12%	29%	

### License trading (buying or selling water abstraction licence rights)

		Area type		Household?	
	Total (A)	Rural/Sen	n Urban/Su	b Just me, I	li Multi-perse
Total	N=90	N=25	N=54	N=17	N=72
Yes, it's clear and easy to understand	57%	48%	65%	59%	57%
No, it's not	43%	52%	35%	41%	43%

### Receiving alternative water supplies in drought

		Area type		Ho	usehold?	
	Total (A)	Rural/Sem Urban/Sub Just me, I li Multi-p				
Total	N=90	N=25	N=54	N=17	N=72	
Yes, it's clear and easy to understand	89%	80%	93%	88%	90%	
No, it's not	11%	20%	7%	12%	10%	

### Leakage and water losses (reducing the amount of raw water that is lost)

		Area type		Household?	
	Total (A)	Rural/Semi Urban/Sub Just me, I li Multi-			
Total	N=90	N=25	N=54	N=17	N=72
Yes, it's clear and easy to understand	96%	100%	96%	94%	97%
No, it's not	4%	0%	4%	6%	3%

#### **Water Meters**

		Area type		Household?	
	Total (A)	Rural/Sem Urban/Sub Just me, I li Multi			
Total	N=90	N=25	N=54	N=17	N=72
Yes, it's clear and easy to understand	96%	96%	98%	100%	96%
No, it's not	4%	4%	2%	0%	4%

### Managing demand through Fees, Tariffs and charges

Area type Household?

Total (A) Rural/Semi Urban/Sub Just me, I i Multi-perso

Total	N=90	N=25	N=54	N=17	N=72						
Yes, it's clear and easy to understand	87%	88%	89%	82%	89%						
No, it's not	13%	12%	11%	18%	11%						
Promoting water efficiency (offering water saving devices)											
		Area	a type	Hous	sehold?						
	Total (A)			b Just me, I	li Multi-pers						
Total	N=90	N=25	N=54	N=17	N=72						
Yes, it's clear and easy to understand	97%	100%	96%	100%	96%						
No, it's not	3%	0%	4%	0%	4%						
,			.,.		.,.						
Increase capacity (sewers and wastewater treatment)											
	,	Are	a type	Hous	sehold?						
	Total (A)				l Multi-pers						
Total	N=90	N=25	N=54	N=17	N=72						
Yes, it's clear and easy to understand	97%	100%	94%	88%	99%						
No, it's not	3%	0%	6%	12%	1%						
NO, It's HOL	3/0	070	070	12/0	170						
Seasonal adaptation of wastewater treatment											
Seasonal adaptation of wastewater treatment		Ara	a type	Цона	sehold?						
	Total (A)				l Multi-pers						
Total	N=90	N=25	N=54	N=17	N=72						
	N-90 83%	N-25 84%	N-34 85%	N-17 82%	N-72 83%						
Yes, it's clear and easy to understand	03% 17%										
No, it's not	1/%	16%	15%	18%	17%						
Education contaminate above behaviour											
Educating customers to change behaviour		A									
	T - 1 - 1 (A)		a type		sehold?						
	Total (A)				l Multi-pers						
Total	N=90	N=25	N=54	N=17	N=72						
Yes, it's clear and easy to understand	96%	100%	94%	94%	96%						
No, it's not	4%	0%	6%	6%	4%						
Transferring sewage to other areas											
			a type		sehold?						
	Total (A)	=	-	-	li Multi-pers						
Total	N=90	N=25	N=54	N=17	N=72						
Yes, it's clear and easy to understand	84%	80%	83%	100%	81%						
No, it's not	16%	20%	17%	0%	19%						
Reducing stormwater from getting into the sew	er										
			a type		sehold?						
	Total (A)	Rural/Sen	n Urban/Su	b Just me, I	li Multi-perso						
Total	N=90	N=25	N=54	N=17	N=72						
Yes, it's clear and easy to understand	90%	92%	89%	82%	92%						
No, it's not	10%	8%	11%	18%	8%						
Using technology to control sewers and monitor	r for proble	ms									
		Area	a type	Hous	sehold?						
	Tatal/A\	D	al Luban /C	ا عمد المديدا ما	I bank man-						

N=90

Total

Total (A) Rural/Sem Urban/Sub Just me, I | Multi-perso

N=72

N=25 N=54 N=17

Yes, it's clear and easy to understand	92%	92%	93%	94%	92%					
No, it's not	8%	8%	7%	6%	8%					
Install sewer flooding protection at home										
			ea type		usehold?					
	Total (A)		<del>-</del>	-	I li Multi-pers					
Total	N=90	N=25	N=54	N=17	N=72					
Yes, it's clear and easy to understand	82% 18%	84% 16%	83% 17%	88% 12%	81% 19%					
No, it's not	10%	10%	1/70	1270	1970					
Working with other organisations to reduce demand for water and pressure on the sewer system										
-		Are	ea type	Но	usehold?					
	Total (A)	Rural/Ser	m Urban/Sı	ub Just me,	I li Multi-pers					
Total	N=90	N=25	N=54	N=17	N=72					
Yes, it's clear and easy to understand	94%	96%	93%	88%	96%					
No, it's not	6%	4%	7%	12%	4%					
					.1. 11					
q6: Looking at all of the initiatives that relate to	o drainage a	na wastew	ater, wnat	ao you thi	nk the prioritie					
Increasing capacity (sewers and wastewater tre	eatment)									
		Are	ea type	Но	usehold?					
	Total (A)	Rural/Ser	m Urban/Sı	ub Just me,	I li Multi-pers					
Total	N=44	N=12	N=25	N=8	N=36					
1	21%	18%	18%	14%	22%					
2	15%	9%	18%	0%	19%					
3	0%	0%	0%	0%	0%					
4	8%	9%	9%	0%	9%					
5	10%	18%	9%	0%	13%					
6	21%	18%	18%	29%	19%					
7	3% 5%	0% 0%	5% 9%	0% 0%	3% 6%					
8 9	5% 10%	18%	5%	0% 14%	9%					
10	3%	0%	5%	14%	0%					
11	5%	9%	5%	29%	0%					
<del></del>					-7-					
Managing the land to improve water quality										
			ea type		usehold?					
	Total (A)				I li Multi-pers					
Total	N=44	N=12	N=25	N=8	N=36					
1	13%	0%	23%	14%	13%					
2	3%	0%	5%	0%	3%					
3	10%	9%	9% 0%	29%	6% 1 <i>3</i> 9/					
4	10% 8%	0% 18%	9% 5%	0% 14%	13% 6%					
5 6	8% 15%	18%	5% 14%	14% 29%	13%					
7	13%	9%	18%	14%	13%					
			1()/0	14/0	TO/0					

15%

3%

8%

3%

27%

0%

18%

0%

14%

0%

5%

0%

0%

0%

0%

0%

19%

3%

9%

3%

8

9

10

11

### Seasonal adaptation of wastewater treatment

Total (A)         Rural/Sem Urban/Sub Just me, I   Multi-personal Multi-persona		Area type		Ho	usehold?
1 0% 0% 0% 0% 0%	Total (A)	Rural/Se	m Urban/S	ub Just me,	I li Multi-pers
	N=44	N=12	N=25	N=8	N=36
20/ 00/ 50/ 00/ 20/	0%	0%	0%	0%	0%
2 3% 0% 5% 0% 3%	3%	0%	5%	0%	3%
3 5% 0% 9% 14% 3%	5%	0%	9%	14%	3%
4 3% 9% 0% 0% 3%	3%	9%	0%	0%	3%
5 10% 18% 9% 14% 9%	10%	18%	9%	14%	9%
6 10% 9% 14% 14% 9%	10%	9%	14%	14%	9%
7 18% 18% 23% 14% 19%	18%	18%	23%	14%	19%
8 10% 9% 9% 14% 9%	10%	9%	9%	14%	9%
9 21% 27% 18% 14% 22%	21%	27%	18%	14%	22%
10 13% 9% 9% 14% 13%	13%	9%	9%	14%	13%
11 8% 0% 5% 0% 9%	8%	0%	5%	0%	9%

## **Educating customers to change behaviour**

		Area type		Household?	
	Total (A)	Rural/Sen	n Urban/Su	b Just me, I	l Multi-pers
Total	N=44	N=12	N=25	N=8	N=36
1	31%	36%	27%	29%	31%
2	21%	36%	18%	29%	19%
3	5%	9%	0%	0%	6%
4	15%	9%	14%	14%	16%
5	3%	0%	5%	0%	3%
6	0%	0%	0%	0%	0%
7	3%	0%	0%	0%	3%
8	10%	9%	14%	0%	13%
9	5%	0%	9%	14%	3%
10	3%	0%	5%	0%	3%
11	5%	0%	9%	14%	3%

## Managing demand through Fees, Tariffs and charges

		Area type		Household?	
	Total (A)	Rural/Sen	n Urban/Su	ub Just me, I li Multi-pe	
Total	N=44	N=12	N=25	N=8	N=36
1	8%	18%	5%	0%	9%
2	5%	0%	9%	14%	3%
3	10%	9%	14%	0%	13%
4	8%	0%	9%	14%	6%
5	0%	0%	0%	0%	0%
6	5%	9%	5%	14%	3%
7	8%	9%	0%	0%	9%
8	15%	9%	18%	29%	13%
9	10%	9%	9%	14%	9%
10	13%	0%	23%	0%	16%
11	18%	36%	9%	14%	19%

Promoting water efficiency (offering water saving devices)

		Area type		Household?	
	Total (A)	Rural/Sem Urban/Su		ub Just me	, I li Multi-pers
Total	N=44	N=12	N=25	N=8	N=36
1	8%	18%	5%	14%	6%
2	21%	18%	14%	0%	25%
3	21%	36%	14%	29%	19%
4	10%	18%	9%	0%	13%
5	10%	0%	14%	29%	6%
6	5%	0%	9%	0%	6%
7	3%	0%	5%	0%	3%
8	5%	0%	5%	0%	6%
9	5%	0%	9%	14%	3%
10	8%	0%	14%	14%	6%
11	5%	9%	5%	0%	6%

### Transferring sewage to other areas

	Total (A)	Area type Rural/Semi Urban/Su		Household? ub Just me, I li Multi-pe	
Total	N=44	N=12	N=25	N=8	N=36
1	0%	0%	0%	0%	0%
2	0%	0%	0%	0%	0%
3	5%	0%	9%	14%	3%
4	0%	0%	0%	0%	0%
5	5%	0%	5%	0%	6%
6	3%	0%	5%	0%	3%
7	8%	0%	5%	14%	6%
8	8%	9%	5%	0%	9%
9	10%	18%	9%	0%	13%
10	23%	45%	18%	43%	19%
11	38%	27%	45%	29%	41%

## Reducing stormwater from getting into the sewer

		Area type		Household?	
	Total (A)	Rural/Sem	i Urban/Sul	Just me, I	l Multi-pers
Total	N=44	N=12	N=25	N=8	N=36
1	5%	0%	5%	14%	3%
2	0%	0%	0%	0%	0%
3	5%	0%	9%	0%	6%
4	8%	9%	9%	29%	3%
5	15%	27%	9%	0%	19%
6	8%	0%	9%	0%	9%
7	18%	27%	18%	0%	22%
8	21%	9%	23%	29%	19%
9	10%	27%	5%	14%	9%
10	5%	0%	5%	14%	3%
11	5%	0%	9%	0%	6%

Using technology to control sewers and monitor for problems

Area type Household?

Total (A) Rural/Sem Urban/Sub Just me, I | Multi-person

Total	N=44	N=12	N=25	N=8	N=36
1	5%	9%	5%	14%	3%
2	18%	9%	23%	14%	19%
3	13%	9%	9%	0%	16%
4	18%	27%	18%	14%	19%
5	18%	9%	27%	29%	16%
6	5%	0%	0%	0%	6%
7	13%	27%	9%	29%	9%
8	0%	0%	0%	0%	0%
9	8%	0%	9%	0%	9%
10	3%	9%	0%	0%	3%
11	0%	0%	0%	0%	0%

### Installing sewer flooding protection at homes

		Area type		Household?	
	Total (A)	Rural/Sen	n Urban/Su	b Just me, I li Multi-pers	
Total	N=44	N=12	N=25	N=8	N=36
1	3%	0%	5%	0%	3%
2	5%	9%	5%	14%	3%
3	13%	0%	23%	0%	16%
4	3%	9%	0%	0%	3%
5	8%	9%	0%	14%	6%
6	8%	18%	5%	0%	9%
7	15%	9%	18%	29%	13%
8	8%	18%	5%	29%	3%
9	13%	0%	18%	14%	13%
10	15%	9%	14%	0%	19%
11	10%	18%	9%	0%	13%

### Working with other organisations to reduce demand for water and pressure on the sewer system

		Area type		Household?	
	Total (A)	Rural/Sem	i Urban/Sul	b Just me, I	li Multi-pers
Total	N=44	N=12	N=25	N=8	N=36
1	8%	0%	9%	0%	9%
2	10%	18%	5%	29%	6%
3	13%	27%	5%	14%	13%
4	18%	9%	23%	29%	16%
5	13%	0%	18%	0%	16%
6	21%	27%	23%	14%	22%
7	0%	0%	0%	0%	0%
8	3%	9%	0%	0%	3%
9	5%	0%	9%	0%	6%
10	8%	9%	5%	0%	9%
11	3%	0%	5%	14%	0%

q8: Looking at all of the initiatives that relate to managing water resources, what do you think the prioriti

Transferring water from other areas

Area type Household?

Total (A) Rural/Sem Urban/Sub Just me, I | Multi-person

Total	N=46	N=10	N=31	N=9	N=36
1	0%	0%	0%	0%	0%
2	0%	0%	0%	0%	0%
3	8%	0%	8%	0%	7%
4	6%	0%	8%	14%	4%
5	11%	13%	8%	0%	14%
6	3%	0%	4%	14%	0%
7	11%	0%	17%	0%	14%
8	6%	13%	4%	0%	7%
9	6%	25%	0%	0%	7%
10	8%	0%	13%	0%	11%
11	19%	13%	25%	43%	14%
12	6%	0%	4%	14%	4%
13	8%	25%	4%	0%	11%
14	8%	13%	4%	14%	7%

# Taking water from the sea

		Area type		Hous	ehold?
	Total (A)	Rural/Sen	n Urban/Su	b Just me, I	li Multi-perso
Total	N=46	N=10	N=31	N=9	N=36
1	3%	0%	4%	14%	0%
2	6%	13%	0%	0%	7%
3	3%	0%	4%	14%	0%
4	3%	13%	0%	0%	4%
5	0%	0%	0%	0%	0%
6	11%	0%	17%	0%	14%
7	3%	0%	4%	0%	4%
8	3%	0%	4%	0%	4%
9	8%	25%	4%	14%	7%
10	6%	0%	4%	14%	4%
11	8%	13%	4%	14%	7%
12	14%	13%	17%	14%	14%
13	8%	0%	8%	0%	7%
14	25%	25%	29%	14%	29%

# Taking water from surface waters (rivers, reservoirs)

		Area type		Household?	
	Total (A)	Rural/Sen	n Urban/Su	b Just me, I	li Multi-perso
Total	N=46	N=10	N=31	N=9	N=36
1	3%	13%	0%	0%	4%
2	0%	0%	0%	0%	0%
3	3%	0%	4%	0%	4%
4	14%	13%	13%	0%	18%
5	8%	13%	8%	0%	11%
6	11%	13%	8%	43%	4%
7	14%	13%	17%	14%	14%
8	8%	13%	4%	14%	7%
9	6%	0%	8%	14%	4%
10	8%	0%	13%	0%	11%
11	6%	0%	4%	0%	4%

12	8%	25%	4%	0%	11%
13	6%	0%	8%	0%	7%
14	6%	0%	8%	14%	4%

## Taking water from underground

		Area type		Hous	sehold?
	Total (A)	Rural/Ser	n Urban/Su	b Just me, I	li Multi-pers
Total	N=36	N=8	N=24	N=7	N=28
1	0%	0%	0%	0%	0%
2	3%	13%	0%	0%	4%
3	3%	0%	4%	14%	0%
4	3%	0%	4%	0%	4%
5	6%	13%	0%	14%	4%
6	8%	13%	4%	14%	7%
7	25%	13%	29%	43%	21%
8	17%	13%	21%	14%	18%
9	8%	13%	8%	0%	11%
10	8%	13%	8%	0%	11%
11	6%	0%	8%	0%	7%
12	6%	0%	8%	0%	7%
13	3%	13%	0%	0%	4%
14	6%	0%	4%	0%	4%

# Managing the land to improve water quality

		Area type		Household?	
	Total (A)	Rural/Sen	n Urban/Su	b Just me, I	li Multi-perso
Total	N=46	N=10	N=31	N=9	N=36
1	6%	0%	8%	0%	7%
2	8%	0%	4%	14%	4%
3	3%	0%	4%	0%	4%
4	11%	25%	8%	29%	7%
5	25%	38%	25%	29%	25%
6	6%	13%	4%	0%	7%
7	0%	0%	0%	0%	0%
8	6%	0%	8%	0%	7%
9	8%	0%	13%	0%	11%
10	11%	0%	13%	0%	14%
11	8%	25%	4%	14%	7%
12	6%	0%	8%	0%	7%
13	0%	0%	0%	0%	0%
14	3%	0%	0%	14%	0%

### Increasing capacity (increasing the amount of water that the treatment works can process)

		Area type		Household?	
	Total (A)	Rural/Sem	Urban/Sul	Just me, I	li Multi-pers
Total	N=46	N=10	N=31	N=9	N=36
1	6%	0%	8%	0%	7%
2	6%	0%	8%	0%	7%
3	14%	25%	13%	0%	18%
4	11%	13%	8%	0%	11%

5	11%	13%	8%	43%	4%
6	11%	25%	8%	0%	14%
7	8%	13%	8%	0%	11%
8	8%	0%	8%	0%	11%
9	14%	0%	17%	29%	11%
10	8%	13%	8%	29%	4%
11	0%	0%	0%	0%	0%
12	0%	0%	0%	0%	0%
13	3%	0%	4%	0%	4%
14	0%	0%	0%	0%	0%

Reusing water (treating to a higher standard rather than returning it to rivers and seas)

		Area type		Household?	
	Total (A)	Rural/Sem	i Urban/Sul	Just me, I	li Multi-pers
Total	N=46	N=10	N=31	N=9	N=36
1	17%	25%	13%	0%	21%
2	8%	0%	13%	0%	11%
3	8%	0%	13%	14%	7%
4	6%	0%	8%	0%	7%
5	14%	13%	17%	0%	18%
6	8%	13%	4%	14%	7%
7	8%	13%	8%	14%	7%
8	3%	13%	0%	0%	4%
9	3%	0%	4%	0%	4%
10	3%	0%	4%	0%	4%
11	0%	0%	0%	0%	0%
12	11%	25%	4%	14%	7%
13	11%	0%	13%	43%	4%
14	0%	0%	0%	0%	0%

### **Drought permits and orders**

	А	Area type		usehold?
Tota	l (A) Rural/S	em Urban/S	ub Just me,	I li Multi-pers
Total N=46	6 N=10	N=31	N=9	N=36
1 3%	0%	0%	14%	0%
2 3%	0%	4%	0%	4%
3 6%	0%	4%	14%	4%
4 0%	0%	0%	0%	0%
5 3%	0%	4%	0%	4%
6 0%	0%	0%	0%	0%
7 6%	0%	8%	14%	4%
8 14%	25%	8%	14%	11%
9 14%	25%	13%	14%	14%
10 6%	25%	0%	0%	7%
11 14%	0%	21%	0%	18%
12 8%	0%	13%	14%	7%
13 25%	25%	25%	14%	29%
14 0%	0%	0%	0%	0%

License trading (buying or selling water abstraction licence rights)

		Area type		Household?	
	Total (A)	Rural/Ser	n Urban/Su	ıb Just me, I	li Multi-perse
Total	N=46	N=10	N=31	N=9	N=36
1	6%	0%	4%	0%	4%
2	0%	0%	0%	0%	0%
3	0%	0%	0%	0%	0%
4	8%	0%	8%	29%	4%
5	0%	0%	0%	0%	0%
6	0%	0%	0%	0%	0%
7	0%	0%	0%	0%	0%
8	11%	0%	17%	29%	7%
9	8%	0%	8%	0%	11%
10	8%	25%	4%	0%	11%
11	11%	13%	8%	14%	11%
12	19%	13%	25%	0%	25%
13	6%	13%	4%	29%	0%
14	22%	38%	21%	0%	29%

## Receiving alternative water supplies in drought

		Area type		Household?	
	Total (A)	Rural/Sem	i Urban/Sul	b Just me, I	li Multi-pers
Total	N=46	N=10	N=31	N=9	N=36
1	0%	0%	0%	0%	0%
2	3%	0%	4%	14%	0%
3	3%	0%	4%	0%	4%
4	0%	0%	0%	0%	0%
5	0%	0%	0%	0%	0%
6	22%	13%	29%	14%	25%
7	6%	25%	0%	0%	7%
8	8%	0%	13%	0%	11%
9	11%	13%	4%	14%	7%
10	22%	25%	21%	43%	18%
11	14%	13%	17%	0%	18%
12	6%	0%	4%	14%	4%
13	6%	13%	4%	0%	7%
14	0%	0%	0%	0%	0%

# Leakage and water losses (reducing the amount of raw water that is lost)

		Area type		Household?	
	Total (A)	Rural/Sen	n Urban/Su	b Just me, I	li Multi-pers
Total	N=46	N=10	N=31	N=9	N=36
1	28%	50%	25%	14%	32%
2	6%	0%	8%	0%	7%
3	8%	13%	8%	14%	7%
4	22%	0%	29%	29%	21%
5	6%	0%	8%	0%	7%
6	8%	13%	8%	0%	11%
7	6%	13%	0%	0%	4%
8	8%	13%	4%	14%	7%
9	0%	0%	0%	0%	0%

10	3%	0%	4%	14%	0%
11	6%	0%	4%	14%	4%
12	0%	0%	0%	0%	0%
13	0%	0%	0%	0%	0%
14	0%	0%	0%	0%	0%

### Water meters

		Area	a type	Household?		
	Total (A)	Rural/Sen	n Urban/Su	b Just me, I	li Multi-pers	
Total	N=46	N=10	N=31	N=9	N=36	
1	8%	0%	13%	14%	7%	
2	22%	50%	17%	29%	21%	
3	25%	25%	25%	14%	29%	
4	3%	0%	4%	0%	4%	
5	0%	0%	0%	0%	0%	
6	6%	0%	4%	0%	4%	
7	8%	0%	4%	14%	7%	
8	0%	0%	0%	0%	0%	
9	3%	0%	4%	0%	4%	
10	3%	0%	4%	0%	4%	
11	0%	0%	0%	0%	0%	
12	6%	13%	4%	14%	4%	
13	6%	0%	8%	0%	7%	
14	11%	13%	13%	14%	11%	

# Fees, Tariffs and charges

		Area type		Household?	
	Total (A)	Rural/Sen	n Urban/Su	b Just me, I	li Multi-perso
Total	N=46	N=10	N=31	N=9	N=36
1	3%	0%	4%	0%	4%
2	6%	0%	8%	0%	7%
3	6%	13%	4%	0%	7%
4	6%	25%	0%	0%	7%
5	11%	0%	13%	14%	7%
6	0%	0%	0%	0%	0%
7	3%	13%	0%	0%	4%
8	6%	13%	4%	14%	4%
9	8%	0%	13%	14%	7%
10	0%	0%	0%	0%	0%
11	3%	0%	4%	0%	4%
12	11%	13%	8%	14%	11%
13	19%	13%	21%	14%	21%
14	19%	13%	21%	29%	18%

# Promoting water efficiency (offering water saving devices)

		Area type		Household?	
	Total (A)	Rural/Sem	i Urban/Sul	b Just me, I	li Multi-pers
Total	N=46	N=10	N=31	N=9	N=36
1	19%	13%	21%	43%	14%
2	31%	25%	33%	43%	29%

3	11%	25%	4%	14%	11%
4	8%	13%	8%	0%	11%
5	6%	0%	8%	0%	7%
6	6%	0%	8%	0%	7%
7	3%	0%	4%	0%	4%
8	3%	0%	4%	0%	4%
9	3%	0%	4%	0%	4%
10	6%	0%	4%	0%	4%
11	6%	25%	0%	0%	7%
12	0%	0%	0%	0%	0%
13	0%	0%	0%	0%	0%
14	0%	0%	0%	0%	0%

## q9: There are various things that people might consider when looking at the different initiatives and weig

### The impact on me as an individual customer

		Area type		Household?	
	Total (A)	Rural/Sem	i Urban/Sul	b Just me, I	li Multi-perse
Total	N=90	N=25	N=54	N=17	N=72
Very important	46%	36%	48%	59%	43%
Fairly important	47%	56%	46%	41%	49%
Not very important	8%	8%	6%	0%	8%
Not important at all	0%	0%	0%	0%	0%
Not sure	0%	0%	0%	0%	0%

### The impact they'll have on the region as a whole

		Area type		Household?	
	Total (A)	Rural/Sen	n Urban/Su	b Just me, I	li Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
Very important	67%	68%	67%	76%	65%
Fairly important	30%	32%	31%	24%	32%
Not very important	3%	0%	2%	0%	3%
Not important at all	0%	0%	0%	0%	0%
Not sure	0%	0%	0%	0%	0%

### **Ensuring value for money / cost effectiveness**

		Area type		Household?	
	Total (A)	Rural/Sem	i Urban/Sul	b Just me, I	li Multi-perse
Total	N=90	N=25	N=54	N=17	N=72
Very important	63%	56%	69%	59%	65%
Fairly important	34%	44%	31%	41%	33%
Not very important	2%	0%	0%	0%	1%
Not important at all	0%	0%	0%	0%	0%
Not sure	0%	0%	0%	0%	0%

### Whether they are low carbon or have other environmental benefits

		Are	a type	Hous	sehold?
	Total (A)	Rural/Sen	n Urban/Su	b Just me, I	li Multi-perso
Total	N=90	N=25	N=54	N=17	N=72

Very important	48%	40%	52%	59%	46%
Fairly important	40%	44%	37%	41%	40%
Not very important	9%	12%	7%	0%	10%
Not important at all	1%	4%	0%	0%	1%
Not sure	2%	0%	4%	0%	3%

### Looking at ways to work with partner agencies (e.g. local authorities) to deliver benefits

		Area type		Household?	
	Total (A)	Rural/Sem	i Urban/Sul	Just me, I	li Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
Very important	50%	40%	57%	59%	49%
Fairly important	44%	52%	39%	41%	44%
Not very important	4%	8%	2%	0%	6%
Not important at all	0%	0%	0%	0%	0%
Not sure	1%	0%	2%	0%	1%

### Fixing the root cause (vs. allowing things to happen and mitigate impact)

		Area type		Household?		
	Total (A)	Rural/Sen	ո Urban/Su	b Just me, I	ne, I li Multi-perso	
Total	N=90	N=25	N=54	N=17	N=72	
Very important	78%	84%	78%	65%	82%	
Fairly important	21%	16%	20%	29%	18%	
Not very important	0%	0%	0%	0%	0%	
Not important at all	0%	0%	0%	0%	0%	
Not sure	1%	0%	2%	6%	0%	

### Ways to help educate the public and change behaviour

		Area type		Household?	
	Total (A)	Rural/Sem Urban/Su		Sub Just me, I li Multi-p	
Total	N=90	N=25	N=54	N=17	N=72
Very important	68%	88%	61%	76%	67%
Fairly important	28%	4%	37%	24%	29%
Not very important	4%	8%	2%	0%	4%
Not important at all	0%	0%	0%	0%	0%
Not sure	0%	0%	0%	0%	0%

### Using new technology to deliver benefits

		Area type		Household?	
	Total (A)	Rural/Sem Urban/Su		ub Just me, I li Multi-pe	
Total	N=90	N=25	N=54	N=17	N=72
Very important	47%	52%	48%	71%	42%
Fairly important	47%	44%	46%	24%	53%
Not very important	6%	4%	4%	0%	6%
Not important at all	1%	0%	2%	6%	0%
Not sure	0%	0%	0%	0%	0%

q10: To round things off, we'd like to get your final verdict on all of the initiatives we've looked at across b

Transferring water in from other areas

		Area type		Household?		
	Total (A)	Rural/Sem Urban/Sub Ju		b Just me, I	t me, I li Multi-perse	
Total	N=90	N=25	N=54	N=17	N=72	
Very acceptable (i.e. this is a priority for future inv	23%	28%	20%	24%	24%	
Moderately acceptable (i.e. this is important, but	58%	48%	65%	53%	60%	
Unacceptable (i.e. this isn't important and should	19%	24%	15%	24%	17%	

### Taking water from the sea

		Area type		Household?	
	Total (A)	Rural/Sen	n Urban/Su	b Just me, I	li Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
Very acceptable (i.e. this is a priority for future in	۱ <b>2</b> 9%	20%	31%	41%	26%
Moderately acceptable (i.e. this is important, but	46%	48%	44%	35%	49%
Unacceptable (i.e. this isn't important and should	26%	32%	24%	24%	25%

### Taking water from surface waters (rivers, reservoirs)

		Area type		nousenoia:	
	Total (A)	Rural/Sem	i Urban/Sul	Just me, I	Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
Very acceptable (i.e. this is a priority for future in	38%	28%	43%	47%	36%
Moderately acceptable (i.e. this is important, but	57%	72%	50%	53%	57%
Unacceptable (i.e. this isn't important and should	6%	0%	7%	0%	7%

### Taking water from underground

		Area type		Household?	
	Total (A)	Rural/Sem	Urban/Suk	Just me, I	l Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
Very acceptable (i.e. this is a priority for future in	40%	48%	39%	53%	38%
Moderately acceptable (i.e. this is important, but	50%	48%	48%	41%	53%
Unacceptable (i.e. this isn't important and should	10%	4%	13%	6%	10%

## Managing the land to improve water quality

		Area type		Household?		
	Total (A)	Rural/Sem Urban/Sub J		Just me, I	st me, I li Multi-perso	
Total	N=90	N=25	N=54	N=17	N=72	
Very acceptable (i.e. this is a priority for future in	60%	48%	69%	71%	58%	
Moderately acceptable (i.e. this is important, but	38%	52%	30%	29%	40%	
Unacceptable (i.e. this isn't important and should	2%	0%	2%	0%	1%	

### Increasing capacity (increasing the amount of water that the treatment works can process)

		Area type		Household?	
	Total (A)	Rural/Sem	Urban/Sub	Just me, I l	Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
Very acceptable (i.e. this is a priority for future in	58%	64%	57%	47%	61%
Moderately acceptable (i.e. this is important, but	36%	32%	39%	35%	36%
Unacceptable (i.e. this isn't important and should	7%	4%	4%	18%	3%

Reusing water (treating to a higher standard rather than returning it to rivers and seas)

Area type Household?

Total (A) Rural/Sem Urban/Sub Just me, I | Multi-person

Total	N=90	N=25	N=54	N=17	N=72
Very acceptable (i.e. this is a priority for future in	าง 58%	56%	57%	53%	60%
Moderately acceptable (i.e. this is important, but	t 38%	40%	37%	47%	35%
Unacceptable (i.e. this isn't important and should	d 4%	4%	6%	0%	6%

### **Drought permits and orders**

		Area type		Household?	
	Total (A)	Rural/Sem	Urban/Sub	Just me, I l	Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
Very acceptable (i.e. this is a priority for future inv	28%	32%	26%	29%	28%
Moderately acceptable (i.e. this is important, but	61%	60%	61%	65%	60%
Unacceptable (i.e. this isn't important and should	11%	8%	13%	6%	13%

### License trading (buying or selling water abstraction licence rights)

		Area type		Household?	
	Total (A)	Rural/Sem	Urban/Suk	Just me, I l	Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
Very acceptable (i.e. this is a priority for future inv	12%	8%	13%	35%	7%
Moderately acceptable (i.e. this is important, but	60%	56%	63%	41%	65%
Unacceptable (i.e. this isn't important and should	28%	36%	24%	24%	28%

### Receiving alternative water supplies during droughts

		Area type		Household?	
	Total (A)	Rural/Sem	Urban/Sub	Just me, I l	Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
Very acceptable (i.e. this is a priority for future inv	36%	28%	43%	24%	38%
Moderately acceptable (i.e. this is important, but	57%	68%	48%	65%	56%
Unacceptable (i.e. this isn't important and should	8%	4%	9%	12%	7%

### Leakage and water losses (reducing the amount of raw water that is lost)

		Area type		Housenoia?	
	Total (A)	Rural/Sem	Urban/Sub	Just me, I l	Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
Very acceptable (i.e. this is a priority for future inv	88%	92%	89%	94%	88%
Moderately acceptable (i.e. this is important, but	11%	8%	11%	6%	13%
Unacceptable (i.e. this isn't important and should	1%	0%	0%	0%	0%

#### **Water Meters**

		Area type		Household?	
	Total (A)	Rural/Sen	n Urban/Sul	b Just me, I	li Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
Very acceptable (i.e. this is a priority for future in	۱58%	72%	56%	47%	61%
Moderately acceptable (i.e. this is important, but	32%	16%	35%	53%	26%
Unacceptable (i.e. this isn't important and should	l 10%	12%	9%	0%	13%

### Managing demand through Fees, Tariffs and charges

		Area type		House	Household?	
	Total (A)	Rural/Sem Urban/Sub Just me, I li Multi			Multi-perso	
Total	N=90	N=25	N=54	N=17	N=72	
Very acceptable (i.e. this is a priority for future in	31%	36%	30%	29%	32%	

Moderately acceptable (i.e. this is important, but		32%	43%	47%	40%
Unacceptable (i.e. this isn't important and should	27%	32%	28%	24%	28%
Promoting water efficiency (offering water savir	ng devices)				
7, 0	,	Are	a type	Hou	sehold?
	Total (A)			b Just me, I	l Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
Very acceptable (i.e. this is a priority for future in	۸76%	80%	76%	82%	75%
Moderately acceptable (i.e. this is important, but	22%	16%	22%	18%	22%
Unacceptable (i.e. this isn't important and should	2%	4%	2%	0%	3%
Increase capacity (sewers and wastewater treati	ment)				
mercuse capacity (series and masteriales treats	,	Are	a type	Hou	sehold?
	Total (A)				l Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
Very acceptable (i.e. this is a priority for future in		72%	69%	41%	71%
Moderately acceptable (i.e. this is important, but		20%	30%	47%	28%
Unacceptable (i.e. this isn't important and should		8%	2%	12%	1%
Seasonal adaptation of wastewater treatment					
	Tatal (A)		a type		sehold?
Total	Total (A) N=90	N=25	n Orban/Su N=54	N=17	li Multi-perso N=72
Very acceptable (i.e. this is a priority for future in		N-23 44%	35%	47%	36%
Moderately acceptable (i.e. this is important, but		44%	52%	47% 47%	49%
Unacceptable (i.e. this isn't important and should		16%	13%	47 <i>%</i> 6%	45% 15%
Onacceptable (i.e. this isn't important and should	14/0	10/6	13/6	076	13/0
Educating customers to change behaviour					
		Are	a type	Hou	sehold?
	Total (A)	Rural/Sen	n Urban/Su		l Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
Very acceptable (i.e. this is a priority for future in		92%	72%	88%	78%
Moderately acceptable (i.e. this is important, but		8%	28%	12%	22%
Unacceptable (i.e. this isn't important and should	0%	0%	0%	0%	0%
Transferring sewage to other areas					
		Are	a type	Hou	sehold?
	Total (A)	Rural/Sen	ท Urban/Su	b Just me, I	l Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
Very acceptable (i.e. this is a priority for future in	17%	12%	17%	35%	13%
Moderately acceptable (i.e. this is important, but	54%	56%	56%	29%	60%
Unacceptable (i.e. this isn't important and should	29%	32%	28%	35%	28%
Reducing stormwater from getting into the sewe	er				
<b>5 6 6</b>		Are	a type	Hou	sehold?
	Total (A)				l Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
Very acceptable (i.e. this is a priority for future in	<b>\</b> 53%	64%	52%	53%	53%
Advisorable and all the Property of the Control of	430/	220/	4.40/	470/	420/

Moderately acceptable (i.e. this is important, but 42%

Unacceptable (i.e. this isn't important and should 4%

47%

0%

44%

4%

32%

4%

42%

6%

#### Using technology to control sewers and monitor for problems

		Area type		Household?	
Т	Γotal (A)	Rural/Sem	Urban/Sub	Just me, I l	Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
Very acceptable (i.e. this is a priority for future in 6	52%	76%	54%	53%	64%
Moderately acceptable (i.e. this is important, but 3	37%	24%	44%	47%	35%
Unacceptable (i.e. this isn't important and should 1	1%	0%	2%	0%	1%

### Installing sewer flooding protection at home

		Area type		Household?	
	Total (A)	Rural/Sem	Urban/Sul	Just me, I	Multi-pers
Total	N=90	N=25	N=54	N=17	N=72
Very acceptable (i.e. this is a priority for future inv	42%	40%	43%	47%	40%
Moderately acceptable (i.e. this is important, but	49%	56%	46%	53%	49%
Unacceptable (i.e. this isn't important and should	9%	4%	11%	0%	11%

### Working with other organisations to reduce demand for water and pressure on the sewer system

		Area type		Household?	
	Total (A)	Rural/Sem	Urban/Sub	Just me, I l	Multi-perso
Total	N=90	N=25	N=54	N=17	N=72
Very acceptable (i.e. this is a priority for future in	63%	64%	67%	59%	65%
Moderately acceptable (i.e. this is important, but	33%	28%	33%	41%	32%
Unacceptable (i.e. this isn't important and should	3%	8%	0%	0%	3%

#### q12: That completes our final activity on the community, thank you again for sharing your views. Before

#### It's been good taking part in this research and sharing my views on the various initiatives

		Area type		Household?	
	Total (A)	Rural/Sen	Rural/Sem Urban/Sub Just me, I l Multi-		
Total	N=90	N=25	N=54	N=17	N=72
Strongly agree	82%	88%	85%	88%	82%
Slightly agree	17%	12%	15%	12%	18%
Slightly disagree	1%	0%	0%	0%	0%
Stronlgy disagree	0%	0%	0%	0%	0%

### It's important that Unitied Utilities ask for customer's views on these issues

		Area type		Household?	
	Total (A)	Rural/Semi Urban/Sub Just me, I li Multi-p			
Total	N=90	N=25	N=54	N=17	N=72
Strongly agree	84%	88%	85%	94%	83%
Slightly agree	14%	12%	15%	6%	17%
Slightly disagree	1%	0%	0%	0%	0%
Stronlgy disagree	0%	0%	0%	0%	0%

### It's difficult for customers to give an informed opinion on these issues - its best leaving to the experts

		Area type		Но	usehold?
	Total (A)	Rural/Sem Urban/Sub Just me, I li Multi			
Total	N=90	N=25	N=54	N=17	N=72
Strongly agree	8%	0%	4%	24%	4%

Slightly agree	26%	28%	28%	12%	29%
Slightly disagree	40%	40%	41%	29%	42%
Stronlgy disagree	27%	32%	28%	35%	25%

# q13: Would you be interested in taking part in future research for United Utilities once their long-term pla

		Ar	ea type	Ho	usehold?	?	
	Total (A)	Rural/Se	em Urban/S	ub Just me,	I li Multi-perso		
Total	N=90	N=25	N=54	N=17	N=72		
Yes please	97%	96%	100%	94%	99%		
No thanks	3%	4%	0%	6%	1%		

fore taking part in this research project...

55%

66%

55%

50%

67%

65%

50%

63%

50%

Wat	er meter			Regio	n			Age
No (I)	Yes (J)	Cheshire	e ( k Cumbri	•		ire Merseys	sid: 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
32%	15%	18%	0%	22%	30%	30%	29%	16%
37%	59%	55%	50%	59%	48%	10%	38%	56%
24%	17%	9%	38%	11%	17%	50%	25%	16%
8%	10%	18%	13%	7%	4%	10%	8%	13%
0%	0%	0%	0%	0%	0%	0%	0%	0%
Wat	er meter			Regio	n			Age
No (I)	Yes (J)	Cheshire	e (FCumbri	a (L Greater	Ma Lancash	ire Merseys	sid(16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
13%	10%	9%	0%	7%	17%	20%	4%	9%
47%	54%	55%	63%	44%	52%	50%	50%	41%
34%	24%	27%	25%	37%	26%	20%	33%	41%
3%	12%	9%	13%	7%	4%	10%	8%	9%
3%	0%	0%	0%	4%	0%	0%	4%	0%
Wat	er meter			Regio	า			Age
No (I)	Yes (J)	Cheshire	e ( l' Cumbri	•		ire Merseys	sid: 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
24%	2%	0%	0%	19%	17%	10%	17%	9%
34%	51%	45%	63%	41%	48%	20%	33%	41%
34%	34%	36%	38%	33%	26%	50%	33%	38%
8%	12%	18%	0%	7%	9%	20%	17%	13%
0%	0%	0%	0%	0%	0%	0%	0%	0%
Wat	er meter			Regio	า			Age
No (I)	Yes (J)	Cheshire	e (#Cumbri	_		ire Mersevs	sid: 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
24%	15%	18%	25%	15%	17%	30%	17%	19%
47%	61%	55%	25%	63%	65%	30%	54%	53%
29%	20%	18%	50%	22%	17%	30%	29%	22%
0%	5%	9%	0%	0%	0%	10%	0%	6%
0%	0%	0%	0%	0%	0%	0%	0%	0%
		•						
Wat	er meter			Regio	n			Age
No (I)	Yes (J)	Cheshire (F Cumbria (L Greater Ma Lancashire Merseysida 16-39 (P)						40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
26%	12%	9%	13%	22%	22%	20%	21%	16%
/	6664			c=0/		-00/	/	=00/

16%	20%	36%	38%	4%	13%	30%	8%	34%
3%	2%	0%	0%	7%	0%	0%	8%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%

Wate	er meter		Region					Age
No (I)	Yes (J)	Cheshire	( <b>FCumbria</b>	a (L Greater	Ma Lancash	ire Merseys	sid: 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
26%	10%	9%	13%	15%	22%	30%	21%	16%
24%	32%	27%	38%	26%	26%	30%	21%	19%
39%	44%	55%	25%	44%	43%	30%	42%	47%
11%	15%	9%	25%	15%	9%	10%	17%	19%
0%	0%	0%	0%	0%	0%	0%	0%	0%

'e'd like you to rank them to show which you think are the greatest problems/challenges.

Wate	r meter			Region				Age
No (I)	Yes (J)	Cheshire (	( Cumbria (	L Greater M	1រ Lancashir	e Merseysio	l 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
18%	29%	27%	25%	22%	22%	30%	29%	22%
18%	12%	0%	13%	22%	22%	0%	17%	22%
16%	7%	18%	13%	7%	9%	20%	4%	19%
16%	10%	27%	0%	15%	9%	10%	17%	13%
11%	15%	18%	38%	7%	9%	10%	8%	13%
16%	15%	0%	0%	19%	22%	20%	8%	9%
5%	12%	9%	13%	7%	9%	10%	17%	3%

Wate	r meter			Region				Age
No (I)	Yes (J)	Cheshire	(	L Greater N	1រ Lancashir	e Merseysio	l 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
24%	41%	27%	50%	22%	52%	10%	33%	28%
32%	22%	36%	25%	33%	17%	20%	25%	25%
24%	10%	9%	13%	22%	17%	10%	25%	9%
3%	5%	9%	0%	0%	0%	20%	0%	9%
8%	7%	9%	0%	11%	4%	10%	8%	13%
5%	2%	0%	0%	4%	4%	10%	8%	3%
5%	12%	9%	13%	7%	4%	20%	0%	13%

Water meter Region						Age		
No (I)	Yes (J)	Cheshire	( ( Cumbria	a (L Greater	Ma Lancash	ire Merseys	sid: 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
32%	7%	18%	13%	22%	13%	30%	8%	28%
18%	24%	18%	25%	15%	30%	20%	29%	22%
26%	22%	9%	25%	22%	30%	30%	25%	22%
11%	17%	9%	25%	22%	4%	10%	17%	13%
5%	17%	18%	13%	11%	13%	0%	4%	6%

8%	7%	18%	0%	4%	9%	10%	13%	6%
0%	5%	9%	0%	4%	0%	0%	4%	3%

Wate	er meter			Region				Age
No (I)	Yes (J)	Cheshire	(F Cumbria	(L Greater I	Mរ Lancashir	e Merseysi	d: 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
13%	15%	0%	13%	19%	9%	30%	13%	19%
13%	22%	27%	25%	15%	13%	20%	13%	6%
21%	10%	9%	13%	19%	13%	20%	8%	25%
13%	24%	18%	13%	22%	22%	10%	13%	22%
21%	22%	36%	38%	15%	22%	10%	38%	16%
3%	5%	9%	0%	7%	0%	0%	13%	0%
16%	2%	0%	0%	4%	22%	10%	4%	13%

Wat	er meter		Region					
No (I)	Yes (J)	Cheshire	e (#Cumbria	a (L Greater	Ma Lancash	ire Merseys	sid (16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
5%	5%	9%	0%	11%	0%	0%	8%	3%
3%	0%	0%	0%	0%	0%	10%	0%	3%
13%	20%	9%	13%	19%	17%	20%	25%	9%
18%	17%	18%	13%	19%	13%	30%	25%	13%
18%	7%	9%	0%	7%	17%	30%	13%	13%
21%	34%	45%	25%	30%	30%	0%	21%	34%
21%	17%	9%	50%	15%	22%	10%	8%	25%

Wate	er meter			Region				Age
No (I)	Yes (J)	Cheshire	(	(L Greater N	/la Lancashir	e Merseysi	d: 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
3%	2%	9%	0%	4%	0%	0%	4%	0%
13%	7%	9%	0%	11%	4%	30%	4%	16%
0%	15%	18%	0%	4%	13%	0%	4%	9%
29%	22%	9%	38%	15%	43%	20%	29%	22%
16%	15%	0%	13%	26%	9%	20%	17%	16%
32%	24%	18%	38%	26%	30%	30%	25%	28%
8%	15%	36%	13%	15%	0%	0%	17%	9%

Wate	er meter			Region	1			Age
No (I)	Yes (J)	Cheshire	( <b>Cumbria</b>	(L Greater	Mរ Lancashi	ire Merseys	id: 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
5%	0%	9%	0%	0%	4%	0%	4%	0%
3%	12%	9%	13%	4%	13%	0%	13%	6%
0%	17%	27%	25%	7%	0%	0%	8%	6%
11%	5%	9%	13%	7%	9%	0%	0%	9%
21%	17%	9%	0%	22%	26%	20%	13%	25%
16%	12%	9%	38%	11%	4%	30%	13%	19%
45%	37%	27%	13%	48%	43%	50%	50%	34%

Wat	er meter			Region					
No (I)	Yes (J)	Cheshire	(FCumbria (	L Greater I	Ma Lancashire	e Merseysio	l (16-39 (P)	40-59 (Q)	
35	32	33	32	32	35	37	32	33	
29	31	26	30	34	29	27	31	31	
35	37	40	38	33	37	37	37	35	

sy to und	erstand. Sw	ripe right if	you did, le	ft if you did	n't. Again, <sub>\</sub>	ou can ren	nind yourself	of each of th
Wat	er meter			Regior	1			Age
No (I)	Yes (J)	Cheshire	e (+ Cumbri	•		ire Mersevs	sid: 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
97%	93%	100%	88%	93%	96%	100%	92%	97%
3%	7%	0%	13%	7%	4%	0%	8%	3%
147.				<b>.</b>				•
	er meter	Ob a della	. (1.0	Region		•	: 1 46 20 (5)	Age
No (I)	Yes (J)		=	-		-	sid(16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
87%	80%	64%	75%	89%	83%	100%	83%	91%
13%	20%	36%	25%	11%	17%	0%	17%	9%
Wat	er meter			Regior	,			Age
No (I)	Yes (J)	Cheshire	e (k Cumbri	•		ire Mersevs	sid: 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
92%	93%	100%	88%	93%	96%	80%	83%	97%
8%	7%	0%	13%	7%	4%	20%	17%	3%
0,0	7,0	0,0	1373	7,0	1,70	2070	1770	370
Wat	er meter			Regior	1			Age
No (I)	Yes (J)	Cheshire	e (# Cumbri	a (L Greater	Ma Lancash	ire Merseys	sid (16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
87%	80%	91%	75%	85%	87%	70%	83%	81%
13%	20%	9%	25%	15%	13%	30%	17%	19%
Wat	er meter			Regior	1			Age
No (I)	Yes (J)	Cheshire	e ( l' Cumbri	_		ire Merseys	sid: 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
76%	90%	91%	88%	74%	91%	80%	67%	88%
24%	10%	9%	13%	26%	9%	20%	33%	13%

No (I)	Yes (J)	Cheshire (	k Cumbria (	I Greater M	l: Lancashire	Mersevsid	l: 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
100%	90%	100%	100%	96%	100%	70%	96%	94%
0%	10%	0%	0%	4%	0%	30%	4%	6%
				.,.			.,.	
								_
	r meter	Observation (	1.0l	Region			l 46 20 (D)	Age
No (I)	Yes (J)	•	•		lancashire	•	• •	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
89%	88%	91%	100%	81%	96%	80%	88%	88%
11%	12%	9%	0%	19%	4%	20%	13%	13%
	r meter			Region				Age
No (I)	Yes (J)	-	·		lancashire	-		40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
84%	63%	73%	50%	81%	78%	60%	63%	78%
16%	37%	27%	50%	19%	22%	40%	38%	22%
	r meter			Region				Age
No (I)	Yes (J)	_	·		la Lancashire	-		40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
66%	54%	73%	50%	70%	52%	40%	54%	53%
34%	46%	27%	50%	30%	48%	60%	46%	47%
Wate	r meter			Region				Age
No (I)	Yes (J)	Cheshire (	ŀ Cumbria (	L Greater M	la Lancashire	-	l 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
89%	88%	82%	100%	89%	87%	90%	88%	94%
11%	12%	18%	0%	11%	13%	10%	13%	6%
Wate	r meter			Region				Age
No (I)	Yes (J)	Cheshire (	ŀ Cumbria (	L Greater M	la Lancashire	Merseysid	l 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
95%	100%	100%	100%	93%	100%	100%	92%	100%
5%	0%	0%	0%	7%	0%	0%	8%	0%
Wate	r meter			Region				Age
No (I)	Yes (J)	Cheshire (	k Cumbria (	L Greater M	la Lancashire	Merseysid	k 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
95%	100%	100%	100%	93%	100%	100%	92%	100%
5%	0%	0%	0%	7%	0%	0%	8%	0%
	Water meter Region						Age	
No (I)	Yes (J)	Cheshire ( Cumbria (L Greater Malancashire Merseysida 16-39 (P)						40-59 (Q)

N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
87%	90%	91%	100%	85%	87%	90%	79%	88%
13%	10%	9%	0%	15%	13%	10%	21%	13%
Wate	r meter			Region				Age
No (I)	Yes (J)	Cheshire (	ŀ Cumbria (	L Greater M	la Lancashire	Merseysid	l 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
95%	100%	100%	100%	93%	100%	100%	96%	97%
5%	0%	0%	0%	7%	0%	0%	4%	3%
								Age
	r meter	Region Cheshire (FCumbria (L Greater Malancashire Merseysida 16-39 (P)						
No (I)	Yes (J)	· ·	-			-		40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
95%	98%	100%	100%	89%	100%	100%	96%	97%
5%	2%	0%	0%	11%	0%	0%	4%	3%
Mata				Dogion				Λ σ σ
	r meter	Chashins /	k Complexie /	Region			L1C 20 (D)	Age
No (I)	Yes (J)	· ·	· -		lancashire	-		40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
87%	83%	91%	88%	70%	96%	90%	79%	88%
13%	17%	9%	13%	30%	4%	10%	21%	13%
Wate	r meter			Region				Age
No (I)	Yes (J)	Cheshire (	k Cumbria (	_	la Lancashire	Mersevsid	(16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
92%	100%	100%	88%	93%	100%	100%	92%	100%
8%	0%	0%	13%	7%	0%	0%	8%	0%
0,0	0,1	0,1		,,,	0,0	0,5	0,5	0,0
Wate	r meter			Region				Age
No (I)	Yes (J)	Cheshire (	l Cumbria (	L Greater M	la Lancashire	Merseysid	lŧ 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
87%	78%	82%	50%	85%	91%	80%	83%	91%
13%	22%	18%	50%	15%	9%	20%	17%	9%
	r meter			Region				Age
No (I)	Yes (J)	· ·	-		lancashire	-		40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
95%	85%	100%	100%	89%	91%	70%	88%	91%
5%	15%	0%	0%	11%	9%	30%	13%	9%
Mata	r matar			Dogian				۸~-
	r meter	Chaskins /	h Cumahada /	Region	l, l op aa - b:	Navas	k 16 20 (D)	Age
Wate No (I) N=38	r meter Yes (J) N=41	Cheshire (	<b>k Cumbria (</b> N=8	_	l: Lancashire N=23	e Merseysid N=10	le <b>16-39 (P)</b> N=24	Age 40-59 (Q) N=32

89%	95%	100%	100%	85%	96%	90%	83%	100%
11%	5%	0%	0%	15%	4%	10%	17%	0%
Wat	ter meter			Regio	n			Age
No (I)	Yes (J)	Cheshire	e (	(L Greater	Ma Lancash	ire Merseys	sid (16-39 (P)	40-59 (C
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
84%	83%	82%	88%	85%	87%	70%	83%	84%
16%	17%	18%	13%	15%	13%	30%	17%	16%
Wat	ter meter			Regio	n			Age
No (I)	Yes (J)	Cheshire	e (	(L Greater	Ma Lancash	ire Merseys	sid: 16-39 (P)	40-59 (O
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
89%	98%	100%	100%	89%	96%	90%	88%	97%
11%	2%	0%	0%	11%	4%	10%	13%	3%

Wate	er meter			Region				Age
No (I)	Yes (J)	Cheshire	(FCumbria (	L Greater N	1រ Lancashir	e Merseysio	d: 16-39 (P)	40-59 (Q)
N=18	N=19	N=1	N=6	N=17	N=7	N=7	N=9	N=21
25%	12%	0%	40%	20%	17%	0%	13%	11%
13%	18%	0%	0%	13%	17%	33%	0%	21%
0%	0%	0%	0%	0%	0%	0%	0%	0%
6%	12%	0%	20%	7%	0%	17%	25%	5%
19%	6%	0%	20%	7%	17%	17%	0%	21%
6%	29%	100%	0%	20%	17%	17%	13%	21%
6%	0%	0%	0%	7%	0%	0%	0%	0%
6%	6%	0%	0%	13%	0%	0%	13%	5%
13%	6%	0%	0%	7%	33%	0%	25%	5%
0%	6%	0%	0%	7%	0%	0%	0%	5%
6%	6%	0%	20%	0%	0%	17%	13%	5%

Wate	r meter			Region				Age
No (I)	Yes (J)	Cheshire (	(	L Greater M	1រ Lancashir	e Merseysio	d: 16-39 (P)	40-59 (Q)
N=18	N=19	N=1	N=6	N=17	N=7	N=7	N=9	N=21
6%	24%	0%	20%	20%	0%	17%	25%	16%
6%	0%	0%	0%	7%	0%	0%	13%	0%
6%	12%	0%	20%	0%	17%	17%	13%	11%
13%	0%	0%	0%	13%	0%	0%	0%	5%
13%	6%	0%	0%	13%	0%	17%	0%	5%
31%	0%	0%	40%	13%	17%	0%	13%	16%
13%	18%	0%	20%	13%	17%	17%	0%	21%
13%	24%	100%	0%	13%	33%	17%	38%	16%
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	18%	0%	0%	7%	17%	17%	0%	11%
0%	0%	0%	0%	0%	0%	0%	0%	0%

Water meter Region								
No (I)	Yes (J)	Cheshire	e (# Cumbri	a (L Greater	Ma Lancash	ire Mersey	sid: 16-39 (P)	40-59 (Q)
N=18	N=19	N=1	N=6	N=17	N=7	N=7	N=9	N=21
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	6%	0%	0%	7%	0%	0%	0%	5%
0%	12%	0%	0%	13%	0%	0%	0%	5%
6%	0%	0%	0%	7%	0%	0%	0%	0%
6%	18%	0%	20%	13%	17%	0%	0%	11%
13%	12%	0%	20%	7%	33%	0%	13%	11%
25%	18%	0%	20%	27%	17%	17%	38%	21%
13%	6%	0%	20%	0%	17%	17%	0%	11%
13%	29%	100%	20%	7%	0%	67%	25%	26%
19%	0%	0%	0%	13%	17%	0%	25%	5%
6%	0%	0%	0%	7%	0%	0%	0%	5%

Wate	er meter			Region				Age
No (I)	Yes (J)	Cheshire	( RCumbria )	(L Greater N	/រៈ Lancashire	e Merseysio	l (16-39 (P)	40-59 (Q)
N=18	N=19	N=1	N=6	N=17	N=7	N=7	N=9	N=21
38%	24%	100%	0%	20%	33%	67%	63%	26%
25%	24%	0%	80%	13%	33%	0%	13%	26%
0%	6%	0%	0%	0%	17%	0%	0%	0%
6%	18%	0%	0%	27%	0%	0%	0%	21%
0%	6%	0%	0%	0%	17%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%
19%	6%	0%	0%	27%	0%	0%	13%	11%
0%	12%	0%	20%	7%	0%	0%	0%	5%
0%	6%	0%	0%	0%	0%	17%	0%	5%
13%	0%	0%	0%	7%	0%	17%	13%	5%
19% 0% 0%	6% 12% 6%	0% 0% 0%	0% 20% 0%	27% 7% 0%	0% 0% 0%	0% 0% 17%	13% 0% 0%	11% 5% 5%

Wate	r meter			Region				Age
No (I)	Yes (J)	Cheshire (	k Cumbria (	L Greater N	រៈ Lancashire	e Merseysid	lŧ 16-39 (P)	40-59 (Q)
N=18	N=19	N=1	N=6	N=17	N=7	N=7	N=9	N=21
0%	18%	0%	20%	7%	17%	0%	0%	16%
6%	6%	0%	0%	0%	17%	17%	0%	11%
19%	6%	0%	20%	13%	17%	0%	0%	21%
6%	6%	100%	0%	7%	0%	0%	25%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	12%	0%	0%	7%	17%	0%	0%	5%
0%	6%	0%	0%	0%	17%	0%	13%	0%
13%	18%	0%	40%	7%	0%	33%	25%	5%
19%	0%	0%	20%	13%	0%	0%	25%	5%
25%	6%	0%	0%	13%	17%	33%	0%	16%
13%	24%	0%	0%	33%	0%	17%	13%	21%

Wate	r meter			Region				Age
No (I)	Yes (J)	Cheshire (	k Cumbria (I	L Greater M	a Lancashire	Merseysid	(16-39 (P)	40-59 (Q)
N=18	N=19	N=1	N=6	N=17	N=7	N=7	N=9	N=21
19%	0%	0%	20%	7%	17%	0%	0%	11%
19%	12%	100%	0%	20%	17%	0%	38%	11%
13%	29%	0%	20%	27%	0%	33%	13%	26%
13%	12%	0%	20%	7%	17%	17%	13%	16%
6%	12%	0%	0%	7%	17%	17%	13%	11%
0%	12%	0%	0%	7%	17%	0%	0%	5%
6%	0%	0%	0%	7%	0%	0%	0%	5%
0%	6%	0%	0%	0%	0%	17%	0%	5%
13%	0%	0%	0%	7%	0%	17%	13%	5%
6%	12%	0%	40%	7%	0%	0%	0%	5%
6%	6%	0%	0%	7%	17%	0%	13%	0%

Wate	er meter			Regior	n			Age
No (I)	Yes (J)	Cheshire	( Cumbria	a (L Greater	Ma Lancash	ire Mersey	sid: 16-39 (P)	40-59 (Q)
N=18	N=19	N=1	N=6	N=17	N=7	N=7	N=9	N=21
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%
13%	0%	0%	0%	13%	0%	0%	13%	5%
0%	0%	0%	0%	0%	0%	0%	0%	0%
6%	0%	0%	0%	0%	0%	17%	0%	5%
6%	0%	0%	0%	7%	0%	0%	13%	0%
6%	0%	0%	0%	0%	17%	0%	0%	5%
0%	12%	0%	20%	0%	0%	17%	0%	11%
19%	6%	0%	20%	13%	17%	0%	0%	5%
13%	41%	0%	40%	27%	33%	17%	50%	26%
38%	41%	100%	20%	40%	33%	50%	25%	42%

Wate	r meter			Region				Age
No (I)	Yes (J)	Cheshire (	k Cumbria (	L Greater M	1រ Lancashir	e Merseysic	lŧ 16-39 (P)	40-59 (Q)
N=18	N=19	N=1	N=6	N=17	N=7	N=7	N=9	N=21
0%	6%	0%	0%	7%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%
6%	6%	0%	0%	0%	17%	17%	0%	5%
6%	12%	0%	40%	0%	0%	17%	13%	11%
19%	12%	0%	0%	20%	17%	17%	50%	5%
13%	0%	0%	0%	7%	0%	17%	0%	11%
13%	29%	100%	0%	20%	17%	33%	13%	21%
25%	12%	0%	20%	33%	0%	0%	13%	21%
6%	18%	0%	0%	13%	33%	0%	0%	21%
6%	0%	0%	0%	0%	17%	0%	0%	5%
6%	6%	0%	40%	0%	0%	0%	13%	0%

Water meter Region Age
No (I) Yes (J) Cheshire (⊮Cumbria (L Greater M₁ Lancashire Merseysid₁16-39 (P) 40-59 (Q)

N=18	N=19	N=1	N=6	N=17	N=7	N=7	N=9	N=21
0%	12%	0%	0%	13%	0%	0%	0%	11%
25%	12%	0%	20%	27%	0%	17%	13%	16%
6%	12%	100%	0%	13%	0%	0%	25%	5%
19%	24%	0%	20%	7%	83%	0%	13%	16%
19%	24%	0%	20%	27%	17%	17%	25%	21%
0%	0%	0%	0%	0%	0%	0%	0%	0%
13%	18%	0%	40%	7%	0%	33%	25%	16%
0%	0%	0%	0%	0%	0%	0%	0%	0%
13%	0%	0%	0%	7%	0%	17%	0%	11%
6%	0%	0%	0%	0%	0%	17%	0%	5%
0%	0%	0%	0%	0%	0%	0%	0%	0%

Wate	r meter			Region				Age
No (I)	Yes (J)	Cheshire (	k Cumbria (	L Greater N	រៈ Lancashire	e Merseysio	l 16-39 (P)	40-59 (Q)
N=18	N=19	N=1	N=6	N=17	N=7	N=7	N=9	N=21
6%	0%	0%	0%	0%	0%	17%	0%	5%
0%	12%	0%	0%	0%	0%	33%	13%	5%
25%	6%	0%	0%	20%	0%	33%	25%	11%
6%	0%	0%	0%	0%	0%	17%	0%	5%
6%	0%	0%	20%	0%	0%	0%	0%	5%
13%	6%	0%	0%	20%	0%	0%	13%	5%
19%	12%	0%	20%	20%	17%	0%	13%	11%
6%	12%	0%	0%	7%	33%	0%	0%	11%
0%	24%	0%	20%	13%	17%	0%	13%	11%
13%	12%	100%	20%	13%	0%	0%	13%	16%
6%	18%	0%	20%	7%	33%	0%	13%	16%

Wate	r meter			Age				
No (I)	Yes (J)	Cheshire (	k Cumbria (	L Greater M	a Lancashire	Merseysid	(16-39 (P)	40-59 (Q)
N=18	N=19	N=1	N=6	N=17	N=7	N=7	N=9	N=21
6%	6%	0%	0%	7%	17%	0%	0%	5%
6%	12%	0%	0%	13%	17%	0%	13%	5%
13%	12%	0%	40%	0%	33%	0%	13%	11%
19%	18%	0%	0%	27%	0%	33%	13%	21%
6%	18%	100%	20%	13%	0%	0%	13%	16%
19%	29%	0%	40%	13%	0%	67%	38%	26%
0%	0%	0%	0%	0%	0%	0%	0%	0%
6%	0%	0%	0%	0%	17%	0%	0%	5%
6%	6%	0%	0%	13%	0%	0%	0%	5%
13%	0%	0%	0%	13%	0%	0%	13%	0%
6%	0%	0%	0%	0%	17%	0%	0%	5%

ies should be? Please click to rank the initiatives in order, from most to least important. Again, you ca

Water meter Region Age
No (I) Yes (J) Cheshire (FCumbria (L Greater Malancashire Merseysida 16-39 (P) 40-59 (Q)

N=20	N=20	N=10	N=1	N=8	N=18	N=4	N=17	N=15
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%
13%	0%	0%	0%	17%	7%	0%	8%	8%
13%	0%	0%	0%	0%	14%	0%	15%	0%
6%	13%	13%	0%	17%	0%	33%	8%	8%
6%	0%	0%	0%	17%	0%	0%	8%	0%
6%	19%	50%	0%	0%	0%	0%	8%	25%
6%	6%	0%	0%	0%	14%	0%	8%	0%
13%	0%	0%	100%	0%	7%	0%	0%	17%
6%	13%	0%	0%	0%	14%	33%	8%	17%
13%	31%	13%	0%	33%	21%	33%	23%	8%
0%	6%	0%	0%	17%	0%	0%	8%	0%
13%	6%	25%	0%	0%	7%	0%	8%	8%
6%	6%	0%	0%	0%	14%	0%	0%	8%

Wate	er meter		Region						
No (I)	Yes (J)	Cheshire	(  Cumbria	(L Greater	Ma Lancashi	ire Mersey	sid: 16-39 (P)	40-59 (Q)	
N=20	N=20	N=10	N=1	N=8	N=18	N=4	N=17	N=15	
6%	0%	0%	0%	17%	0%	0%	8%	0%	
6%	0%	0%	0%	0%	7%	0%	0%	8%	
6%	0%	0%	0%	0%	7%	0%	8%	0%	
6%	0%	0%	100%	0%	0%	0%	0%	8%	
0%	0%	0%	0%	0%	0%	0%	0%	0%	
13%	13%	25%	0%	0%	14%	0%	8%	17%	
6%	0%	0%	0%	0%	7%	0%	0%	8%	
6%	0%	0%	0%	0%	7%	0%	8%	0%	
6%	13%	13%	0%	0%	7%	33%	0%	17%	
0%	6%	0%	0%	0%	7%	0%	0%	0%	
0%	13%	13%	0%	0%	0%	33%	8%	0%	
13%	19%	0%	0%	17%	21%	33%	15%	17%	
6%	6%	0%	0%	17%	7%	0%	8%	8%	
25%	31%	50%	0%	50%	14%	0%	38%	17%	

Wat	er meter				Age			
No (I)	Yes (J)	Cheshire	(	Regio a (L Greater		ire Mersey	sid (16-39 (P)	40-59 (Q)
N=20	N=20	N=10	N=1	N=8	N=18	N=4	N=17	N=15
0%	6%	13%	0%	0%	0%	0%	0%	8%
0%	0%	0%	0%	0%	0%	0%	0%	0%
6%	0%	13%	0%	0%	0%	0%	0%	8%
13%	13%	13%	0%	17%	14%	0%	8%	25%
13%	6%	13%	0%	0%	14%	0%	23%	0%
0%	19%	13%	0%	0%	7%	33%	0%	0%
13%	19%	13%	0%	33%	14%	0%	23%	0%
6%	6%	0%	0%	0%	7%	33%	8%	8%
6%	6%	0%	0%	33%	0%	0%	8%	0%
6%	13%	13%	0%	0%	14%	0%	0%	17%
6%	0%	0%	0%	0%	7%	0%	0%	8%

19%	0%	13%	100%	0%	7%	0%	8%	17%	
6%	6%	0%	0%	17%	7%	0%	15%	0%	
6%	6%	0%	0%	0%	7%	33%	8%	8%	

Wate	r meter		Region						
No (I)	Yes (J)	Cheshire (	( Cumbria (	L Greater N	1រ Lancashire	e Merseysic	l 16-39 (P)	40-59 (Q)	
N=16	N=16	N=8	N=1	N=6	N=14	N=3	N=13	N=12	
0%	0%	0%	0%	0%	0%	0%	0%	0%	
0%	6%	13%	0%	0%	0%	0%	0%	8%	
6%	0%	0%	0%	17%	0%	0%	8%	0%	
0%	6%	0%	0%	0%	0%	33%	8%	0%	
6%	0%	0%	0%	0%	7%	0%	0%	8%	
13%	0%	0%	0%	0%	14%	0%	8%	8%	
19%	31%	13%	0%	50%	29%	0%	38%	8%	
13%	25%	25%	0%	33%	7%	33%	8%	17%	
19%	0%	13%	0%	0%	14%	0%	15%	8%	
13%	6%	25%	0%	0%	7%	0%	8%	17%	
0%	13%	0%	0%	0%	7%	33%	0%	8%	
6%	6%	13%	0%	0%	7%	0%	8%	8%	
6%	0%	0%	100%	0%	0%	0%	0%	8%	
0%	6%	0%	0%	0%	7%	0%	0%	0%	

Water	meter			Region				Age
No (I)	Yes (J)	Cheshire (H	Cumbria (L	Greater Ma	Lancashire	Merseyside	16-39 (P)	40-59 (Q)
N=20	N=20	N=10	N=1	N=8	N=18	N=4	N=17	N=15
0%	13%	13%	0%	17%	0%	0%	0%	17%
0%	6%	0%	0%	0%	0%	33%	0%	8%
0%	6%	0%	0%	17%	0%	0%	8%	0%
6%	19%	13%	0%	0%	14%	33%	8%	0%
38%	19%	25%	0%	17%	43%	0%	38%	25%
13%	0%	0%	0%	0%	14%	0%	0%	17%
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	13%	13%	0%	0%	7%	0%	0%	8%
0%	19%	13%	0%	0%	7%	33%	15%	0%
19%	0%	13%	0%	17%	7%	0%	15%	8%
13%	6%	13%	100%	17%	0%	0%	8%	17%
13%	0%	0%	0%	17%	7%	0%	8%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%

Wat	ter meter		Region						
No (I)	Yes (J)	Cheshire	e (#Cumbri	a (L Greater	Ma Lancash	ire Mersey	sid (16-39 (P)	40-59 (Q)	
N=20	N=20	N=10	N=1	N=8	N=18	N=4	N=17	N=15	
6%	6%	0%	0%	0%	14%	0%	8%	0%	
13%	0%	13%	0%	0%	7%	0%	8%	8%	
25%	6%	13%	0%	17%	21%	0%	23%	8%	
19%	0%	0%	0%	0%	21%	0%	0%	25%	

<b>No (I)</b> N=20	<b>Yes (J)</b> N=20	Cheshire N=10	e (# Cumbria N=1	ı (L Greater N=8	Ma Lancash N=18	ire Mersey N=4	sid∈16-39 (P) N=17	<b>40-59 (Q)</b> N=15
				•				Age
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	6%	13%	0%	0%	0%	0%	0%	8%
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%
13%	6%	0%	100%	17%	7%	0%	15%	8%
13%	13%	13%	0%	33%	7%	0%	15%	8%
6%	6%	0%	0%	0%	14%	0%	8%	0%
6%	13%	0%	0%	0%	7%	67%	8%	17%
0%	25%	38%	0%	17%	0%	0%	15%	8%
0%	19%	13%	0%	17%	0%	33%	0%	8%
	0% 6% 6% 13% 13% 0% 0% 0% 0%	0% 25% 6% 13% 6% 6% 13% 13% 13% 6% 0% 0% 0% 0% 0% 0% 0% 6% 0% 0%  Water meter No (I) Yes (J)	0%       25%       38%         6%       13%       0%         6%       6%       0%         13%       13%       13%         13%       6%       0%         0%       0%       0%         0%       0%       0%         0%       6%       13%         0%       0%       0%    Water meter No (I) Yes (J) Cheshire	0%       25%       38%       0%         6%       13%       0%       0%         6%       6%       0%       0%         13%       13%       13%       0%         13%       6%       0%       100%         0%       0%       0%       0%         0%       0%       0%       0%         0%       0%       0%       0%         0%       0%       0%       0%         0%       0%       0%       0%    Water meter No (I) Yes (J) Cheshire (* Cumbria)	0%       25%       38%       0%       17%         6%       13%       0%       0%       0%         6%       6%       0%       0%       0%         13%       13%       13%       0%       33%         13%       6%       0%       100%       17%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0% <td>0%       25%       38%       0%       17%       0%         6%       13%       0%       0%       0%       7%         6%       6%       0%       0%       0%       14%         13%       13%       13%       0%       33%       7%         13%       6%       0%       100%       17%       7%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%<td>0%       25%       38%       0%       17%       0%       0%         6%       13%       0%       0%       0%       7%       67%         6%       6%       0%       0%       0%       14%       0%         13%       13%       13%       0%       33%       7%       0%         13%       6%       0%       100%       17%       7%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%<td>0%       25%       38%       0%       17%       0%       0%       15%         6%       13%       0%       0%       0%       7%       67%       8%         6%       6%       0%       0%       0%       14%       0%       8%         13%       13%       13%       0%       33%       7%       0%       15%         13%       6%       0%       100%       17%       7%       0%       15%         0%       0%       0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%</td></td></td>	0%       25%       38%       0%       17%       0%         6%       13%       0%       0%       0%       7%         6%       6%       0%       0%       0%       14%         13%       13%       13%       0%       33%       7%         13%       6%       0%       100%       17%       7%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0%       0%         0%       0%       0%       0% <td>0%       25%       38%       0%       17%       0%       0%         6%       13%       0%       0%       0%       7%       67%         6%       6%       0%       0%       0%       14%       0%         13%       13%       13%       0%       33%       7%       0%         13%       6%       0%       100%       17%       7%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%<td>0%       25%       38%       0%       17%       0%       0%       15%         6%       13%       0%       0%       0%       7%       67%       8%         6%       6%       0%       0%       0%       14%       0%       8%         13%       13%       13%       0%       33%       7%       0%       15%         13%       6%       0%       100%       17%       7%       0%       15%         0%       0%       0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%</td></td>	0%       25%       38%       0%       17%       0%       0%         6%       13%       0%       0%       0%       7%       67%         6%       6%       0%       0%       0%       14%       0%         13%       13%       13%       0%       33%       7%       0%         13%       6%       0%       100%       17%       7%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%         0% <td>0%       25%       38%       0%       17%       0%       0%       15%         6%       13%       0%       0%       0%       7%       67%       8%         6%       6%       0%       0%       0%       14%       0%       8%         13%       13%       13%       0%       33%       7%       0%       15%         13%       6%       0%       100%       17%       7%       0%       15%         0%       0%       0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%</td>	0%       25%       38%       0%       17%       0%       0%       15%         6%       13%       0%       0%       0%       7%       67%       8%         6%       6%       0%       0%       0%       14%       0%       8%         13%       13%       13%       0%       33%       7%       0%       15%         13%       6%       0%       100%       17%       7%       0%       15%         0%       0%       0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%       0%       0%       0%         0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%       0%

Wate	r meter		Age					
No (I)	Yes (J)	Cheshire	(	L Greater N	ብ፡ Lancashir	e Merseysio	l 16-39 (P)	40-59 (Q)
N=20	N=20	N=10	N=1	N=8	N=18	N=4	N=17	N=15
25%	6%	13%	0%	0%	21%	33%	23%	17%
13%	6%	0%	0%	17%	14%	0%	8%	8%
6%	13%	13%	0%	17%	7%	0%	23%	0%
6%	6%	0%	0%	17%	7%	0%	15%	0%
13%	19%	25%	100%	0%	14%	0%	0%	25%
13%	0%	0%	0%	17%	7%	0%	8%	8%
6%	13%	0%	0%	0%	14%	33%	0%	8%
0%	6%	13%	0%	0%	0%	0%	0%	8%
6%	0%	0%	0%	0%	7%	0%	0%	8%
0%	6%	0%	0%	0%	0%	33%	8%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	19%	38%	0%	0%	0%	0%	0%	8%
13%	6%	0%	0%	33%	7%	0%	15%	8%
0%	0%	0%	0%	0%	0%	0%	0%	0%

Wate	er meter		Age					
No (I)	Yes (J)	Cheshire	( <b>K Cumbria</b>	(L Greater	Ma Lancashi	ire Mersey	sid: 16-39 (P)	40-59 (Q)
N=20	N=20	N=10	N=1	N=8	N=18	N=4	N=17	N=15
0%	0%	0%	0%	0%	0%	0%	0%	0%
6%	0%	0%	0%	17%	0%	0%	8%	0%
0%	6%	13%	0%	0%	0%	0%	0%	8%
0%	0%	0%	0%	0%	0%	0%	0%	0%
6%	0%	0%	0%	0%	7%	0%	0%	8%
0%	0%	0%	0%	0%	0%	0%	0%	0%
13%	0%	13%	0%	0%	7%	0%	15%	0%
25%	0%	0%	100%	17%	14%	0%	15%	17%
6%	25%	13%	0%	17%	21%	0%	15%	8%
6%	6%	13%	0%	0%	7%	0%	0%	8%
25%	6%	13%	0%	17%	21%	0%	8%	17%
0%	19%	0%	0%	17%	0%	67%	8%	8%
13%	38%	38%	0%	17%	21%	33%	31%	25%
0%	0%	0%	0%	0%	0%	0%	0%	0%

W	/ater meter			Region	า			Age
No (I)	Yes (J)	Cheshire	e (FCumbria	(L Greater	Ma Lancash	ire Mersey	sid (16-39 (P)	40-59 (Q)
N=20	N=20	N=10	N=1	N=8	N=18	N=4	N=17	N=15
0%	6%	13%	0%	0%	0%	0%	8%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%
6%	6%	0%	0%	17%	7%	0%	8%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%
13%	13%	0%	0%	33%	14%	0%	15%	17%
6%	6%	0%	0%	0%	7%	33%	8%	8%
13%	6%	13%	0%	17%	7%	0%	0%	17%
13%	6%	25%	0%	0%	7%	0%	8%	17%
31%	13%	13%	0%	17%	36%	0%	31%	17%
0%	13%	13%	0%	0%	0%	33%	0%	0%
19%	31%	25%	100%	17%	21%	33%	23%	25%

Wat	ter meter	Region						
No (I)	Yes (J)	Cheshire	e (	•		ire Mersey	sid: 16-39 (P)	Age 40-59 (Q)
N=20	N=20	N=10	N=1	N=8	N=18	N=4	N=17	N=15
0%	0%	0%	0%	0%	0%	0%	0%	0%
6%	0%	0%	0%	0%	7%	0%	8%	0%
6%	0%	0%	0%	0%	7%	0%	8%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%
25%	25%	13%	100%	33%	21%	33%	23%	25%
6%	6%	13%	0%	0%	7%	0%	0%	17%
13%	6%	25%	0%	0%	0%	33%	8%	17%
6%	6%	13%	0%	0%	7%	0%	0%	8%
13%	31%	13%	0%	33%	21%	33%	23%	8%
13%	19%	25%	0%	17%	14%	0%	23%	17%
6%	0%	0%	0%	17%	0%	0%	8%	0%
6%	6%	0%	0%	0%	14%	0%	0%	8%
0%	0%	0%	0%	0%	0%	0%	0%	0%

Water meter		Region						
No (I)	Yes (J)	Cheshire	(	L Greater M	1រ Lancashire	e Merseysid	(16-39 (P)	40-59 (Q)
N=20	N=20	N=10	N=1	N=8	N=18	N=4	N=17	N=15
31%	31%	38%	0%	0%	43%	33%	15%	42%
13%	0%	0%	0%	0%	14%	0%	15%	0%
0%	19%	13%	0%	0%	7%	33%	0%	8%
19%	25%	38%	0%	33%	7%	33%	23%	17%
0%	13%	13%	0%	17%	0%	0%	8%	8%
6%	13%	0%	0%	17%	14%	0%	15%	8%
6%	0%	0%	100%	0%	0%	0%	0%	8%
13%	0%	0%	0%	17%	7%	0%	8%	8%
0%	0%	0%	0%	0%	0%	0%	0%	0%

6%	0%	0%	0%	17%	0%	0%	8%	0%
6%	0%	0%	0%	0%	7%	0%	8%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%

Wate	er meter			Region				Age
No (I)	Yes (J)	Cheshire	(F Cumbria	(L Greater N	/la Lancashir	e Merseysi	d: 16-39 (P)	40-59 (Q)
N=20	N=20	N=10	N=1	N=8	N=18	N=4	N=17	N=15
0%	19%	0%	0%	0%	14%	33%	8%	0%
19%	31%	25%	100%	33%	21%	0%	23%	25%
19%	31%	25%	0%	17%	29%	33%	15%	33%
6%	0%	0%	0%	17%	0%	0%	8%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	6%	0%	0%	0%	0%	33%	0%	8%
6%	0%	0%	0%	17%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%
6%	0%	13%	0%	0%	0%	0%	8%	0%
0%	6%	13%	0%	0%	0%	0%	8%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%
6%	6%	13%	0%	0%	7%	0%	8%	8%
13%	0%	13%	0%	0%	7%	0%	0%	17%
25%	0%	0%	0%	17%	21%	0%	23%	8%

Wate	er meter			Region	1			Age
No (I)	Yes (J)	Cheshire	(  Cumbria	(L Greater	Ma Lancashii	e Merseys	id: 16-39 (P)	40-59 (Q)
N=20	N=20	N=10	N=1	N=8	N=18	N=4	N=17	N=15
6%	0%	0%	0%	17%	0%	0%	8%	0%
6%	6%	25%	0%	0%	0%	0%	15%	0%
6%	6%	0%	100%	0%	7%	0%	0%	8%
6%	6%	13%	0%	0%	7%	0%	0%	8%
13%	6%	0%	0%	17%	7%	33%	15%	8%
0%	0%	0%	0%	0%	0%	0%	0%	0%
6%	0%	0%	0%	0%	7%	0%	8%	0%
0%	13%	13%	0%	0%	7%	0%	8%	0%
6%	13%	13%	0%	17%	7%	0%	8%	17%
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	6%	0%	0%	17%	0%	0%	8%	0%
6%	13%	13%	0%	0%	14%	0%	0%	17%
25%	13%	0%	0%	17%	29%	33%	23%	8%
19%	19%	25%	0%	17%	14%	33%	8%	33%

Water meter			Region						
	No (I)	Yes (J)	Cheshire (I	Cumbria (L	Greater Ma	Lancashire	Merseyside	16-39 (P)	40-59 (Q)
	N=20	N=20	N=10	N=1	N=8	N=18	N=4	N=17	N=15
	25%	13%	13%	100%	50%	7%	0%	23%	17%
	19%	44%	25%	0%	33%	29%	67%	15%	33%

6%	13%	13%	0%	0%	7%	33%	0%	17%
0%	19%	25%	0%	0%	7%	0%	8%	17%
6%	6%	0%	0%	17%	7%	0%	8%	0%
13%	0%	13%	0%	0%	7%	0%	15%	0%
6%	0%	0%	0%	0%	7%	0%	0%	8%
0%	6%	13%	0%	0%	0%	0%	8%	0%
6%	0%	0%	0%	0%	7%	0%	8%	0%
6%	0%	0%	0%	0%	7%	0%	8%	0%
13%	0%	0%	0%	0%	14%	0%	8%	8%
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%

thing up how much of a priority they should be. How important do you think each of the following are

Water meter				Age				
No (I)	Yes (J)	Cheshire (	⊦Cumbria (	L Greater N	la Lancashire	e Merseysid	lŧ 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
58%	32%	36%	0%	44%	48%	80%	50%	44%
37%	61%	64%	88%	48%	43%	20%	46%	50%
5%	7%	0%	13%	7%	9%	0%	4%	6%
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%

Water	meter			Age				
No (I)	Yes (J)	Cheshire (H	Cumbria (L	Greater Ma	Lancashire	Merseyside	16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
74%	61%	64%	63%	70%	70%	60%	63%	59%
26%	37%	36%	38%	26%	30%	40%	38%	38%
0%	2%	0%	0%	4%	0%	0%	0%	3%
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%

Water meter			Region							
No (I)	Yes (J)	Cheshire (	⊦Cumbria (	L Greater N	រៈ Lancashire	e Merseysio	l 16-39 (P)	40-59 (Q)		
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32		
68%	61%	55%	50%	63%	65%	90%	58%	63%		
32%	39%	45%	50%	37%	35%	10%	42%	38%		
0%	0%	0%	0%	0%	0%	0%	0%	0%		
0%	0%	0%	0%	0%	0%	0%	0%	0%		
0%	0%	0%	0%	0%	0%	0%	0%	0%		

Wat	er meter	Region						
No (I)	Yes (J)	Cheshire	e (#Cumbri	a (L Greater	Ma Lancash	ire Merseys	sid: 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32

61%	37%	36%	25%	56%	52%	50%	67%	44%
29%	49%	55%	50%	37%	30%	40%	25%	44%
11%	7%	0%	25%	7%	13%	0%	4%	9%
0%	2%	9%	0%	0%	0%	0%	0%	3%
0%	5%	0%	0%	0%	4%	10%	4%	0%

Water meter			Region							
No (I)	Yes (J)	Cheshire	(F Cumbria	(L Greater	Ma Lancashii	re Merseys	id∈16-39 (P)	40-59 (Q)		
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32		
61%	44%	36%	38%	52%	61%	60%	38%	66%		
32%	54%	64%	50%	37%	39%	40%	63%	28%		
5%	2%	0%	13%	7%	0%	0%	0%	6%		
0%	0%	0%	0%	0%	0%	0%	0%	0%		
3%	0%	0%	0%	4%	0%	0%	0%	0%		

Water meter			Region							
No (I)	Yes (J)	Cheshire	( ( Cumbria	a (L Greater	Mរ Lancash	ire Merseys	sid (16-39 (P)	40-59 (Q)		
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32		
82%	78%	73%	88%	81%	83%	70%	67%	94%		
18%	20%	18%	13%	19%	17%	30%	33%	6%		
0%	0%	0%	0%	0%	0%	0%	0%	0%		
0%	0%	0%	0%	0%	0%	0%	0%	0%		
0%	2%	9%	0%	0%	0%	0%	0%	0%		

Wat	er meter			Age				
No (I)	Yes (J)	Cheshire	(FCumbria	(L Greater N	/I: Lancashir	e Merseysio	l 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
71%	68%	64%	88%	67%	70%	70%	54%	72%
24%	29%	36%	13%	26%	30%	20%	42%	25%
5%	2%	0%	0%	7%	0%	10%	4%	3%
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%

Wate	er meter		Age					
No (I)	Yes (J)	Cheshire	( <b>Cumbria</b>	(L Greater I	<b>MaLancash</b> i	ire Merseys	sid (16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
47%	51%	36%	63%	48%	52%	50%	46%	50%
47%	44%	55%	38%	48%	43%	40%	46%	47%
5%	2%	9%	0%	4%	4%	0%	8%	3%
0%	2%	0%	0%	0%	0%	10%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%

oth managing water resources and drainage/wastewater management. Please place each one into on

Wate	r meter	Region						Age
No (I)	Yes (J)	Cheshire	(	_	la Lancashire	Merseysid	l 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
34%	12%	18%	25%	26%	22%	20%	29%	13%
47%	71%	73%	50%	59%	61%	50%	63%	56%
18%	17%	9%	25%	15%	17%	30%	8%	31%
Wate	r meter			Region				Age
No (I)	Yes (J)	Cheshire	(	L Greater N	la Lancashire	Merseysid	l 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
29%	27%	27%	13%	30%	26%	40%	25%	28%
47%	44%	36%	38%	41%	57%	50%	46%	41%
24%	29%	36%	50%	30%	17%	10%	29%	31%
Wato.	r meter			Pagion				Λαο
No (I)	Yes (J)	Region Cheshire (∦Cumbria (L Greater Matancashire Merseysida16-39 (P)						Age 40-59 (Q)
N=38	N=41	N=11	)	N=27	N=23	N=10	N=24	40-39 (Q) N=32
39%	N-41 37%	N-11 27%	38%	N-27 37%	N-25 35%	N-10 60%	29%	N-32 41%
61%	54%	73%	50%	56%	65%	30%	67%	50%
01%	10%	73 <i>%</i> 0%	13%	7%	03%	10%	4%	9%
U/0	10/0	U/0	13/0	/ /0	070	10/0	4/0	3/0
Wate	r meter			Region				Age
No (I)	Yes (J)	Cheshire	(	L Greater M	la Lancashire	Merseysid	l 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
47%	37%	36%	38%	44%	39%	50%	33%	44%
45%	51%	64%	38%	48%	52%	30%	63%	41%
8%	12%	0%	25%	7%	9%	20%	4%	16%
	r meter	<b>a</b> l 11		Region				Age
No (I)	Yes (J)		-		lancashire	•		40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
61%	63%	64%	63%	70%	43%	80%	63%	59%
39%	34%	36%	38%	26%	57%	20%	38%	38%
0%	2%	0%	0%	4%	0%	0%	0%	3%
Wate	r meter			Region				Age
No (I)	Yes (J)	Chashira	(kCumhria (	_	la Lancashire	Mersevsid	l(16-39 (D)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
68%	51%	N-11 55%	50%	63%	65%	N-10 50%	46%	56%
29%	44%	45%	38%	30%	35%	50%	54%	34%
3%	5%	0%	13%	7%	0%	0%	0%	9%
3/0	J/U	070	13/0	7 /0	070	070	070	J/0
Wate	r meter			Region				Age
No (I)	Yes (J)	Cheshire	(	_	la Lancashire	Mersevsid	l∈16-39 (P)	•
No (I) Yes (J) Cheshire (FCumbria (L Greater M; Lancashire Merseysid: 16-39 (P) 40							1 -9	

N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
63%	51%	27%	50%	52%	83%	50%	46%	63%
34%	41%	64%	50%	41%	13%	50%	50%	34%
3%	7%	9%	0%	7%	4%	0%	4%	3%
	r meter	_		Region				Age
No (I)	Yes (J)	_	l Cumbria (			•		40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
26%	29%	27%	25%	30%	26%	30%	29%	31%
63%	59%	64%	63%	59%	61%	60%	67%	56%
11%	12%	9%	13%	11%	13%	10%	4%	13%
Wate	r meter			Region				Age
No (I)	Yes (J)	Chashira (	ŀ Cumbria (	•	l: I ancashire	Marsavsia	1,16-39 (D)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
5%	17%	0%	0%	19%	9%	20%	21%	13%
63%	59%	82%	63%	56%	57%	60%	54%	56%
32%	24%	18%	38%	26%	35%	20%	25%	31%
32/0	24/0	10/0	30/0	2076	33/6	2076	23/0	31/0
Wate	r meter			Region				Age
No (I)	Yes (J)	Cheshire (	⊦ Cumbria (	L Greater M	la Lancashire	e Merseysio	l 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
47%	29%	18%	38%	52%	35%	30%	33%	34%
45%	63%	82%	50%	41%	52%	70%	63%	50%
8%	7%	0%	13%	7%	13%	0%	4%	16%
	_							_
	r meter	Observations (		Region			L 4.C 20 (D)	Age
No (I)	Yes (J)	•	<b>⊮Cumbria (</b>			-	• •	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
89%	90%	91%	100%	85%	87%	100%	75%	97%
11%	10%	9%	0%	15%	13%	0%	25%	3%
0%	0%	0%	0%	0%	0%	0%	0%	0%
Wate	r meter			Region				Age
No (I)	Yes (J)	Cheshire (	ŀ Cumbria (	_	la Lancashire	e Mersevsio	l(16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
45%	76%	55%	75%	56%	57%	80%	58%	59%
39%	20%	36%	13%	37%	26%	20%	25%	34%
16%	5%	9%	13%	7%	17%	0%	17%	6%
10/0	5,5	3,3	10/0	.,.	1,70	0,0	1.70	<i>5,</i> 5
	r meter			Region				Age
No (I)	Yes (J)	Cheshire (	ŀ Cumbria (	L Greater M	k Lancashire	e Merseysio	l 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
39%	24%	9%	38%	33%	39%	30%	21%	47%

24%	54%	73%	38%	37%	26%	40%	54%	19%	
37%	22%	18%	25%	30%	35%	30%	25%	34%	
Wate	r meter			Region	n			Age	
No (I)	Yes (J)	Cheshire	( <b>Cumbria</b>	(L Greater	Ma Lancashi	re Merseys	sid: 16-39 (P)	40-59 (Q)	
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32	
76%	78%	64%	88%	85%	70%	80%	71%	81%	
21%	20%	27%	13%	11%	30%	20%	25%	19%	
3%	2%	9%	0%	4%	0%	0%	4%	0%	
	r meter		_	Region				Age	
No (I)	Yes (J)		-	· -		-	sid: 16-39 (P)	40-59 (Q)	
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32	
76%	63%	45%	63%	74%	74%	80%	58%	72%	
21%	32%	55%	25%	22%	22%	20%	38%	22%	
3%	5%	0%	13%	4%	4%	0%	4%	6%	
Mata	r matar			Pogio	•			Age	
No (I)	r meter Yes (J)	Region Cheshire (FCumbria (L Greater Malancashire Merseyside 16-39 (P)							
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	<b>40-59 (Q)</b> N=32	
39%	37%	45%	50%	30%	39%	40%	38%	N-32 41%	
53%	44%	45%	38%	63%	35%	50%	50%	47%	
8%	20%	9%	13%	7%	26%	10%	13%	13%	
0,0	2070	370	1370	7,75	2070	1070	1370	1370	
Wate	r meter			Region	n			Age	
			/	/I Greater	M: Lancashi	re Mersevo	sid: 16-39 (P)	40-59 (Q)	
No (I)	Yes (J)	Cheshire	(F Cumbria	(L Greater	.vii Laiicasiii	ic ivicisey		• •	
<b>No (I)</b> N=38	<b>Yes (J)</b> N=41	Cheshire N=11	N=8	N=27	N=23	N=10	N=24	N=32	
			-	· -		-	N=24 75%		
N=38	N=41	N=11	N=8	N=27	N=23	N=10		N=32	
N=38 79%	N=41 78%	N=11 64%	N=8 88%	N=27 81%	N=23 74%	N=10 90%	75%	N=32 78%	
N=38 79% 21%	N=41 78% 22%	N=11 64% 36%	N=8 88% 13%	N=27 81% 19%	N=23 74% 26%	N=10 90% 10%	75% 25%	N=32 78% 22%	
N=38 79% 21% 0%	N=41 78% 22% 0%	N=11 64% 36%	N=8 88% 13%	N=27 81% 19% 0%	N=23 74% 26% 0%	N=10 90% 10%	75% 25%	N=32 78% 22% 0%	
N=38 79% 21% 0% Wate	N=41 78% 22% 0%	N=11 64% 36% 0%	N=8 88% 13% 0%	N=27 81% 19% 0%	N=23 74% 26% 0%	N=10 90% 10% 0%	75% 25% 0%	N=32 78% 22% 0%	
N=38 79% 21% 0% Wate No (I)	N=41 78% 22% 0%	N=11 64% 36% 0% Cheshire	N=8 88% 13% 0%	N=27 81% 19% 0% Region (L Greater	N=23 74% 26% 0% n Mi Lancashi	N=10 90% 10% 0%	75% 25% 0% side 16-39 (P)	N=32 78% 22% 0% Age 40-59 (Q)	
N=38 79% 21% 0% Wate No (I) N=38	N=41 78% 22% 0% r meter Yes (J) N=41	N=11 64% 36% 0% Cheshire N=11	N=8 88% 13% 0% (* Cumbria N=8	N=27 81% 19% 0% Region (L Greater N=27	N=23 74% 26% 0% n Ma Lancashi N=23	N=10 90% 10% 0% re Merseys	75% 25% 0% side 16-39 (P) N=24	N=32 78% 22% 0% Age 40-59 (Q) N=32	
N=38 79% 21% 0% Wate No (I) N=38 24%	N=41 78% 22% 0% r meter Yes (J) N=41 7%	N=11 64% 36% 0% Cheshire N=11 18%	N=8 88% 13% 0% (F Cumbria N=8 0%	N=27 81% 19% 0% Region (L Greater N=27 22%	N=23 74% 26% 0% n Ma Lancashi N=23 4%	N=10 90% 10% 0% re Merseys N=10 30%	75% 25% 0% side 16-39 (P) N=24 21%	N=32 78% 22% 0% Age 40-59 (Q) N=32 9%	
N=38 79% 21% 0% Wate No (I) N=38 24% 47%	N=41 78% 22% 0% r meter Yes (J) N=41 7% 63%	N=11 64% 36% 0% Cheshire N=11 18% 55%	N=8 88% 13% 0% (F Cumbria N=8 0% 75%	N=27 81% 19% 0% Region (L Greater N=27 22% 48%	N=23 74% 26% 0% 1 Ma Lancashi N=23 4% 74%	N=10 90% 10% 0% re Merseys N=10 30% 20%	75% 25% 0% side 16-39 (P) N=24 21% 58%	N=32 78% 22% 0% Age 40-59 (Q) N=32 9% 53%	
N=38 79% 21% 0% Wate No (I) N=38 24%	N=41 78% 22% 0% r meter Yes (J) N=41 7%	N=11 64% 36% 0% Cheshire N=11 18%	N=8 88% 13% 0% (F Cumbria N=8 0%	N=27 81% 19% 0% Region (L Greater N=27 22%	N=23 74% 26% 0% n Ma Lancashi N=23 4%	N=10 90% 10% 0% re Merseys N=10 30%	75% 25% 0% side 16-39 (P) N=24 21%	N=32 78% 22% 0% Age 40-59 (Q) N=32 9%	
N=38 79% 21% 0% Wate No (I) N=38 24% 47%	N=41 78% 22% 0% r meter Yes (J) N=41 7% 63%	N=11 64% 36% 0% Cheshire N=11 18% 55%	N=8 88% 13% 0% (F Cumbria N=8 0% 75%	N=27 81% 19% 0% Region (L Greater N=27 22% 48%	N=23 74% 26% 0% 1 Ma Lancashi N=23 4% 74%	N=10 90% 10% 0% re Merseys N=10 30% 20%	75% 25% 0% side 16-39 (P) N=24 21% 58%	N=32 78% 22% 0% Age 40-59 (Q) N=32 9% 53%	
N=38 79% 21% 0% Wate No (I) N=38 24% 47% 29%	N=41 78% 22% 0% r meter Yes (J) N=41 7% 63% 29%	N=11 64% 36% 0% Cheshire N=11 18% 55%	N=8 88% 13% 0% (F Cumbria N=8 0% 75%	N=27 81% 19% 0% Region (L Greater N=27 22% 48% 30%	N=23 74% 26% 0% n Ma Lancashi N=23 4% 74% 22%	N=10 90% 10% 0% re Merseys N=10 30% 20%	75% 25% 0% side 16-39 (P) N=24 21% 58%	N=32 78% 22% 0% Age 40-59 (Q) N=32 9% 53% 38%	
N=38 79% 21% 0% Wate No (I) N=38 24% 47% 29%	N=41 78% 22% 0% r meter Yes (J) N=41 7% 63% 29%	N=11 64% 36% 0% Cheshire N=11 18% 55% 27%	N=8 88% 13% 0% (F Cumbria N=8 0% 75% 25%	N=27 81% 19% 0% Region (L Greater N=27 22% 48% 30%	N=23 74% 26% 0% n Ma Lancashi N=23 4% 74% 22%	N=10 90% 10% 0% re Merseys N=10 30% 20% 50%	75% 25% 0% side 16-39 (P) N=24 21% 58% 21%	N=32 78% 22% 0% Age 40-59 (Q) N=32 9% 53% 38%	
N=38 79% 21% 0% Wate No (I) N=38 24% 47% 29% Wate No (I)	N=41 78% 22% 0% r meter Yes (J) N=41 7% 63% 29%	N=11 64% 36% 0% Cheshire N=11 18% 55% 27%	N=8 88% 13% 0% (F Cumbria N=8 0% 75% 25%	N=27 81% 19% 0% Region (L Greater N=27 22% 48% 30% Region (L Greater	N=23 74% 26% 0% 1 Ma Lancashi N=23 4% 74% 22%	N=10 90% 10% 0% re Merseys N=10 30% 20% 50%	75% 25% 0% side 16-39 (P) N=24 21% 58% 21%	N=32 78% 22% 0% Age 40-59 (Q) N=32 9% 53% 38% Age 40-59 (Q)	
N=38 79% 21% 0% Wate No (I) N=38 24% 47% 29% Wate No (I) N=38	N=41 78% 22% 0% r meter Yes (J) N=41 7% 63% 29%	N=11 64% 36% 0% Cheshire N=11 18% 55% 27% Cheshire N=11	N=8 88% 13% 0% (F Cumbria N=8 0% 75% 25%	N=27 81% 19% 0% Region (L Greater N=27 22% 48% 30% Region (L Greater N=27	N=23 74% 26% 0%  Mi Lancashi N=23 4% 74% 22%  Mi Lancashi N=23	N=10 90% 10% 0% re Merseys N=10 30% 20% 50%	75% 25% 0% side 16-39 (P) N=24 21% 58% 21% side 16-39 (P) N=24	N=32 78% 22% 0% Age 40-59 (Q) N=32 9% 53% 38% Age 40-59 (Q) N=32	
N=38 79% 21% 0% Wate No (I) N=38 24% 47% 29% Wate No (I) N=38 53%	N=41 78% 22% 0% r meter Yes (J) N=41 7% 63% 29% r meter Yes (J) N=41 59%	N=11 64% 36% 0% Cheshire N=11 18% 55% 27% Cheshire N=11 55%	N=8 88% 13% 0% (F Cumbria N=8 0% 75% 25% (F Cumbria N=8 63%	N=27 81% 19% 0% Region (L Greater N=27 22% 48% 30% Region (L Greater N=27 59%	N=23 74% 26% 0% 1 Mi Lancashi N=23 4% 22% 1 Mi Lancashi N=23 43%	N=10 90% 10% 0% re Merseys N=10 30% 50% re Merseys N=10 70%	75% 25% 0% side 16-39 (P) N=24 21% 58% 21% side 16-39 (P) N=24 50%	N=32 78% 22% 0% Age 40-59 (Q) N=32 9% 53% 38% Age 40-59 (Q) N=32 53%	
N=38 79% 21% 0% Wate No (I) N=38 24% 47% 29% Wate No (I) N=38	N=41 78% 22% 0% r meter Yes (J) N=41 7% 63% 29%	N=11 64% 36% 0% Cheshire N=11 18% 55% 27% Cheshire N=11	N=8 88% 13% 0% (F Cumbria N=8 0% 75% 25%	N=27 81% 19% 0% Region (L Greater N=27 22% 48% 30% Region (L Greater N=27	N=23 74% 26% 0%  Mi Lancashi N=23 4% 74% 22%  Mi Lancashi N=23	N=10 90% 10% 0% re Merseys N=10 30% 20% 50%	75% 25% 0% side 16-39 (P) N=24 21% 58% 21% side 16-39 (P) N=24	N=32 78% 22% 0% Age 40-59 (Q) N=32 9% 53% 38% Age 40-59 (Q) N=32	

Wate	r meter			Region				Age
No (I)	Yes (J)	Cheshire (	(	L Greater N	ារ Lancashir	e Merseysio	l 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
58%	63%	36%	63%	59%	65%	80%	46%	78%
42%	34%	64%	38%	37%	35%	20%	54%	19%
0%	2%	0%	0%	4%	0%	0%	0%	3%
Wate	r meter			Region				Age
No (I)	Yes (J)	Cheshire (	(	L Greater N	1រ Lancashir	e Merseysio	l 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
50%	34%	45%	38%	44%	26%	70%	42%	44%
45%	54%	45%	50%	48%	65%	20%	46%	50%
5%	12%	9%	13%	7%	9%	10%	13%	6%

Wate	er meter	Region							
No (I)	Yes (J)	Cheshire	(FCumbria (	L Greater N	រៈ Lancashir	e Merseysio	l (16-39 (P)	40-59 (Q)	
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32	
66%	66%	36%	50%	70%	70%	90%	67%	66%	
29%	34%	64%	50%	26%	26%	10%	33%	31%	
5%	0%	0%	0%	4%	4%	0%	0%	3%	

we finish, we're keen to hear how you've found taking part in this research and sharing your views on

Wat	er meter		Region							
No (I)	Yes (J)	Cheshire	e (# Cumbria	a (L Greater	Ma Lancash	ire Merseys	id: 16-39 (P)	40-59 (Q)		
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32		
82%	90%	82%	88%	81%	87%	100%	79%	94%		
18%	10%	18%	13%	19%	13%	0%	21%	6%		
0%	0%	0%	0%	0%	0%	0%	0%	0%		
0%	0%	0%	0%	0%	0%	0%	0%	0%		

Wate	r meter			Age				
No (I)	Yes (J)	Cheshire (	k Cumbria (I	L Greater M	Lancashire د	Merseysid	(16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
84%	88%	91%	63%	85%	87%	100%	83%	100%
16%	12%	9%	38%	15%	13%	0%	17%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%
0%	0%	0%	0%	0%	0%	0%	0%	0%

Wat	er meter		Region					
No (I)	Yes (J)	Cheshire	( K Cumbri	a (L Greater	Ma Lancash	ire Merseys	sid: 16-39 (P)	40-59 (Q)
N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32
5%	0%	0%	0%	4%	4%	0%	4%	3%

21%	34%	36%	25%	19%	35%	30%	21%	25%
42%	39%	36%	50%	37%	39%	50%	46%	41%
32%	27%	27%	25%	41%	22%	20%	29%	31%

ans for water and wastewater in the region are more refined? We would simply keep a note of your pr

Water meter			Region							
	No (I)	Yes (J)	Cheshire (	Cumbria (L	Greater Ma	Lancashire	Merseyside	16-39 (P)	40-59 (Q)	
	N=38	N=41	N=11	N=8	N=27	N=23	N=10	N=24	N=32	
	97%	100%	100%	100%	96%	100%	100%	96%	100%	
	3%	0%	0%	0%	4%	0%	0%	4%	0%	

60+ (R)	Vulnerable	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
26%	28%	0%	14%
48%	28%	55%	14%
22%	33%	36%	57%
4%	11%	9%	14%
0%	0%	0%	0%

60+ (R)	Vulnerabl	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
22%	17%	9%	14%
65%	56%	45%	14%
9%	11%	18%	43%
4%	11%	27%	29%
0%	6%	0%	0%

60+ (R)	Vulnerabl	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
13%	17%	18%	0%
57%	33%	27%	29%
30%	33%	45%	43%
0%	17%	9%	29%
0%	0%	0%	0%

60+ (R)	Vulnerable	Bill payers	Business (U)
N=23	N=18	N=11	N=7
22%	17%	18%	29%
57%	50%	55%	29%
22%	33%	27%	43%
0%	0%	0%	0%
0%	0%	0%	0%

60+ (R)	Vulnerable	Bill payers	Business (U)
N=23	N=18	N=11	N=7
22%	17%	27%	29%
74%	56%	55%	29%

4%	22%	18%	43%
0%	6%	0%	0%
0%	0%	0%	0%

60+ (R)	Vulneral	ble Bill paye	ers Business (U)
N=23	N=18	N=11	N=7
17%	11%	0%	14%
48%	33%	45%	14%
35%	44%	27%	43%
0%	11%	27%	29%
0%	0%	0%	0%

60+ (R)	Vulneral	ble Bill paye	ers Business (U)
N=23	N=18	N=11	N=7
22%	33%	45%	29%
4%	6%	18%	14%
9%	11%	18%	0%
9%	0%	9%	43%
17%	11%	0%	14%
30%	28%	9%	0%
9%	11%	0%	0%

co. (p)	Mada saski s	D:II	D /11\
60+ (R)	vuinerable	Bill payers	Business (U)
N=23	N=18	N=11	N=7
39%	33%	9%	14%
30%	11%	45%	29%
17%	11%	18%	43%
0%	6%	0%	0%
0%	11%	9%	0%
0%	11%	0%	0%
13%	17%	18%	14%

60+ (R)	Vulnera	ble Bill payers	Business (U)
N=23	N=18	N=11	N=7
17%	0%	18%	29%
13%	28%	9%	29%
26%	17%	18%	14%
13%	11%	9%	14%
26%	28%	0%	14%

4%	17%	18%	0%
0%	0%	27%	0%

60+ (R)	Vulnerabl	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
9%	17%	0%	14%
39%	33%	9%	14%
9%	11%	9%	14%
22%	17%	9%	0%
13%	11%	45%	57%
0%	0%	18%	0%
9%	11%	9%	0%

60+ (R)	Vulnerabl	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
4%	11%	27%	14%
0%	0%	0%	14%
17%	39%	9%	0%
17%	17%	18%	0%
13%	6%	0%	0%
26%	17%	27%	57%
22%	11%	18%	14%

60+ (R)	Vulnerable	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
4%	6%	0%	0%
9%	17%	9%	0%
9%	6%	18%	14%
26%	33%	55%	43%
13%	17%	9%	14%
30%	17%	9%	29%
9%	6%	0%	0%

Vulnerable	Bill payers	Business (U)
N=18	N=11	N=7
0%	0%	0%
6%	9%	0%
6%	9%	14%
17%	0%	0%
17%	36%	0%
11%	18%	14%
44%	27%	71%
	N=18 0% 6% 6% 17% 17%	0% 0% 6% 9% 6% 9% 17% 0% 17% 36% 11% 18%

# 1, generally, where do you think the focus should be?Show us how important you think each of these

60+ (R)	Vulnerable	e Bill payers	Business (U)
36	32	40	36
28	31	30	26
36	38	30	38

#### em here.

60+ (R)	Vulnerable	<b>Bill payers</b>	Business (U)
N=23	N=18	N=11	N=7
96%	89%	82%	86%
4%	11%	18%	14%

60+ (R)	Vulnerabl	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
74%	78%	91%	100%
26%	22%	9%	0%

60+ (R)	Vulnerable	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
96%	94%	73%	100%
4%	6%	27%	0%

60+ (R)	Vulnerable	Bill payers	Business (U)
N=23	N=18	N=11	N=7
87%	83%	73%	71%
13%	17%	27%	29%

60+ (R)	Vulnerable	Bill payers	Business (U)
N=23	N=18	N=11	N=7
96%	89%	73%	86%
4%	11%	27%	14%

N=23	N=18	N=11	N=7
96%	89%	73%	100%
4%	11%	27%	0%

#### 60+ (R) Vulnerable Bill payers Business (U)

N=23	N=18	N=11	N=7
91%	94%	100%	100%
9%	6%	0%	0%

#### 60+ (R) Vulnerable Bill payers Business (U)

N=23	N=18	N=11	N=7
78%	72%	73%	57%
22%	28%	27%	43%

## 60+ (R) Vulnerable Bill payers Business (U)

N=23	N=18	N=11	N=7	
74%	67%	36%	57%	
26%	33%	64%	43%	

#### 60+ (R) Vulnerable Bill payers Business (U)

N=23	N=18	N=11	N=7
83%	94%	100%	100%
17%	6%	0%	0%

## 60+ (R) Vulnerable Bill payers Business (U)

N=23	N=18	N=11	N=7
100%	100%	91%	100%
0%	0%	9%	0%

#### 60+ (R) Vulnerable Bill payers Business (U)

N=23	N=18	N=11	N=7
100%	94%	91%	100%
0%	6%	9%	0%

#### 60+ (R) Vulnerable Bill payers Business (U)

N=23	N=18	N=11	N=7	
100%	89%	73%	86%	
0%	11%	27%	14%	

N=23	N=18	N=11	N=7
100%	94%	91%	100%
0%	6%	9%	0%

#### 60+ (R) Vulnerable Bill payers Business (U)

N=23	N=18	N=11	N=7
96%	94%	100%	100%
4%	6%	0%	0%

## 60+ (R) Vulnerable Bill payers Business (U)

N=23	N=18	N=11	N=7
87%	94%	73%	100%
13%	6%	27%	0%

## 60+ (R) Vulnerable Bill payers Business (U)

N=23	N=18	N=11	N=7
96%	94%	91%	100%
4%	6%	9%	0%

## 60+ (R) Vulnerable Bill payers Business (U)

N=23	N=18	N=11	N=7
70%	78%	100%	100%
30%	22%	0%	0%

## 60+ (R) Vulnerable Bill payers Business (U)

N=23	N=18	N=11	N=7
91%	83%	91%	100%
9%	17%	9%	0%

#### 60+ (R) Vulnerable Bill payers Business (U)

N=23 N=18 N=11 N=7

91%	83%	91%	100%
9%	17%	9%	0%

60+ (R)	Vulnerable	<b>Bill payers</b>	Business (U)
N=23	N=18	N=11	N=7
83%	83%	73%	71%
17%	17%	27%	29%

60+ (R)	Vulnerabl	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
96%	89%	100%	100%
4%	11%	0%	0%

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60+ (R)	Vulnerable	e Bill payers	Business (U)
N=7	N=8	N=7	N=3
50%	43%	33%	0%
17%	14%	17%	33%
0%	0%	0%	0%
0%	14%	0%	0%
0%	14%	0%	33%
17%	0%	33%	0%
17%	0%	0%	0%
0%	0%	0%	33%
0%	14%	17%	0%
0%	0%	0%	0%
0%	0%	0%	0%

60+ (R)	Vulnerable	Bill payers	Business (U)
N=7	N=8	N=7	N=3
0%	0%	0%	0%
0%	0%	0%	33%
0%	14%	17%	33%
17%	0%	33%	0%
33%	14%	0%	33%
17%	14%	17%	0%
17%	29%	0%	0%
0%	0%	0%	0%
0%	0%	17%	0%
17%	29%	0%	0%
0%	0%	17%	0%

60+ (R)	Vulnerable	Bill payers	Business (U)
N=7	N=8	N=7	N=3
0%	0%	0%	0%
0%	0%	0%	0%
17%	0%	0%	0%
17%	14%	0%	0%
33%	14%	0%	0%
17%	14%	0%	0%
0%	0%	0%	0%
17%	29%	17%	0%
0%	14%	17%	67%
0%	14%	33%	33%
0%	0%	33%	0%

60+ (R)	Vulnerable	e Bill payers	Business (U)
N=7	N=8	N=7	N=3
0%	43%	33%	67%
33%	0%	0%	33%
17%	14%	17%	0%
0%	0%	33%	0%
17%	14%	0%	0%
0%	0%	0%	0%
0%	0%	17%	0%
17%	14%	0%	0%
17%	0%	0%	0%
0%	0%	0%	0%
0%	14%	0%	0%

60+ (R)	Vulnerable	Bill payers	Business (U)
N=7	N=8	N=7	N=3
0%	0%	0%	33%
0%	14%	0%	0%
0%	0%	0%	0%
0%	14%	17%	0%
0%	0%	0%	0%
17%	14%	0%	0%
0%	0%	33%	0%
33%	0%	17%	33%
0%	0%	17%	33%
33%	29%	0%	0%
17%	29%	17%	0%

60+ (R)	Vulnerable	e Bill payers	Business (U)
N=7	N=8	N=7	N=3
17%	0%	0%	0%
0%	0%	50%	0%
17%	29%	17%	33%
0%	0%	0%	67%
0%	14%	17%	0%
17%	14%	0%	0%
0%	0%	0%	0%
0%	0%	17%	0%
0%	29%	0%	0%
33%	0%	0%	0%
17%	14%	0%	0%

60+ (R)	Vulnerable	e Bill payers	Business (U)
N=7	N=8	N=7	N=3
0%	0%	0%	0%
0%	0%	0%	0%
0%	14%	0%	0%
0%	0%	0%	0%
0%	0%	17%	0%
0%	0%	0%	0%
0%	14%	33%	0%
0%	14%	17%	0%
50%	29%	0%	0%
0%	0%	0%	0%
50%	29%	33%	100%

60+ (R)	Vulnerable	Bill payers	Business (U)
N=7	N=8	N=7	N=3
17%	0%	17%	0%
0%	0%	0%	0%
17%	14%	0%	0%
0%	0%	0%	0%
0%	14%	17%	33%
0%	14%	17%	0%
33%	29%	0%	33%
17%	14%	33%	33%
0%	0%	0%	0%
0%	14%	17%	0%
17%	0%	0%	0%

N=7	N=8	N=7	N=3
0%	0%	0%	0%
33%	29%	17%	0%
0%	0%	33%	0%
50%	43%	0%	0%
17%	14%	0%	0%
0%	0%	33%	0%
0%	14%	0%	67%
0%	0%	0%	0%
0%	0%	17%	0%
0%	0%	0%	33%
0%	0%	0%	0%

60+ (R)	Vulnerabl	e Bill payers	Business (U)
N=7	N=8	N=7	N=3
0%	0%	0%	0%
0%	14%	0%	0%
17%	14%	0%	33%
0%	0%	0%	33%
0%	0%	33%	0%
17%	14%	0%	0%
33%	14%	17%	0%
17%	29%	0%	0%
17%	14%	17%	0%
0%	0%	33%	33%
0%	0%	0%	0%

60+ (R)	Vulnerable	Bill payers	Business (U)
N=7	N=8	N=7	N=3
17%	14%	17%	0%
17%	29%	17%	0%
17%	0%	17%	0%
17%	14%	17%	0%
0%	0%	17%	0%
0%	14%	0%	100%
0%	0%	0%	0%
0%	0%	0%	0%
17%	0%	0%	0%
17%	14%	17%	0%
0%	14%	0%	0%

n find the full version of each initiative here.

N=9	N=9	N=5	N=4
0%	0%	0%	0%
0%	0%	0%	0%
0%	14%	0%	0%
0%	0%	0%	0%
14%	14%	25%	0%
0%	0%	0%	0%
0%	0%	0%	0%
14%	0%	0%	33%
0%	0%	0%	33%
0%	14%	25%	33%
43%	29%	0%	0%
0%	0%	25%	0%
14%	0%	0%	0%
14%	29%	25%	0%

60+ (R)	Vulnerable	e Bill payers	Business (U)
N=9	N=9	N=5	N=4
0%	0%	0%	0%
0%	14%	25%	0%
0%	0%	0%	0%
0%	0%	0%	33%
0%	0%	0%	0%
14%	14%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
14%	14%	0%	0%
14%	14%	25%	0%
14%	0%	25%	0%
14%	0%	0%	0%
0%	0%	0%	0%
29%	43%	25%	67%

60+ (R)	Vulnerable	e Bill payers	Business (U)
N=9	N=9	N=5	N=4
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	25%	0%
0%	0%	0%	33%
43%	29%	25%	0%
29%	14%	0%	0%
0%	14%	25%	0%
14%	14%	0%	0%
14%	0%	0%	0%
0%	0%	0%	0%

0%	0%	0%	33%
0%	29%	25%	33%
0%	0%	0%	0%

60+ (R)	Vulnerable	<b>Bill payers</b>	Business (U)
N=7	N=7	N=4	N=3
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	14%	25%	0%
0%	0%	25%	0%
29%	43%	50%	33%
43%	29%	0%	0%
0%	0%	0%	33%
0%	0%	0%	0%
14%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	33%
14%	14%	0%	0%

60+ (R)	Vulnerable	Bill payers	Business (U)
N=9	N=9	N=5	N=4
0%	0%	0%	0%
0%	0%	25%	0%
0%	0%	0%	0%
43%	14%	0%	33%
14%	14%	25%	33%
0%	14%	0%	0%
0%	0%	0%	0%
14%	14%	0%	0%
14%	14%	0%	0%
0%	14%	25%	0%
0%	0%	0%	33%
14%	14%	0%	0%
0%	0%	0%	0%
0%	0%	25%	0%

60+ (R)	Vulnerable	Bill payers	Business (U)
N=9	N=9	N=5	N=4
14%	14%	0%	0%
0%	0%	0%	0%
14%	29%	25%	67%
0%	14%	0%	0%

29%	14%	25%	0%
14%	0%	0%	0%
0%	0%	0%	0%
14%	14%	25%	0%
14%	14%	25%	0%
0%	0%	0%	33%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%

60+ (R)	Vulnerable	e Bill payers	Business (U)
N=9	N=9	N=5	N=4
0%	0%	25%	33%
14%	29%	25%	33%
0%	0%	0%	0%
0%	0%	0%	0%
29%	29%	0%	33%
0%	14%	25%	0%
29%	29%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
29%	0%	0%	0%
0%	0%	25%	0%
0%	0%	0%	0%

60+ (R)	Vulnerable	Bill pavers	Business (U)
N=9	N=9	N=5	N=4
0%	0%	25%	0%
0%	14%	0%	0%
0%	0%	25%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	33%
29%	43%	25%	33%
14%	0%	0%	0%
29%	29%	0%	0%
14%	14%	0%	0%
14%	0%	25%	33%
0%	0%	0%	0%

60+ (R)	Vulnera	ble Bill paye	ers Business (U)
N=9	N=9	N=5	N=4
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
14%	14%	25%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	25%	0%
14%	29%	0%	0%
0%	0%	25%	0%
14%	43%	25%	67%
29%	14%	0%	0%
29%	0%	0%	33%

60+ (R)	Vulneral	ble Bill payers	Business (U)
N=9	N=9	N=5	N=4
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
29%	14%	0%	33%
0%	0%	0%	0%
0%	0%	0%	0%
14%	0%	25%	0%
43%	29%	25%	33%
0%	29%	25%	33%
0%	0%	25%	0%
14%	29%	0%	0%
0%	0%	0%	0%

60+ (R)	Vulnera	ıble Bill pay	ers Business (U)
N=9	N=9	N=5	N=4
43%	14%	0%	0%
0%	0%	0%	0%
29%	29%	0%	0%
29%	29%	25%	0%
0%	0%	0%	0%
0%	14%	25%	67%
0%	0%	0%	33%
0%	14%	25%	0%
0%	0%	0%	0%

0%	0%	0%	0%
0%	0%	25%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%

60+ (R)	Vulnera	ıble Bill payers	Rusiness (II)
N=9	N=9	N=5	N=4
29%	43%	25%	33%
29%	0%	0%	67%
29%	29%	25%	0%
0%	14%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
14%	14%	50%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%

N=9 N=9 N=5 N=4
11-5 11-5 11-4
0% 14% 0% 0%
0% 0% 0% 0%
14% 0% 0% 33%
14% 0% 0% 0%
0% 0% 0%
0% 0% 0%
0% 0% 0% 33%
14% 14% 25% 33%
0% 0% 0%
0% 0% 0%
0% 0% 0%
14% 29% 25% 0%
29% 29% 25% 0%
14% 14% 25% 0%

60+ (R)	Vulnera	ıble Bill paye	rs Business (U)
N=9	N=9	N=5	N=4
14%	14%	25%	33%
57%	43%	25%	0%

0%	25%	0%
14%	25%	33%
14%	0%	0%
0%	0%	0%
0%	0%	0%
0%	0%	0%
0%	0%	0%
0%	0%	0%
14%	0%	33%
0%	0%	0%
0%	0%	0%
0%	0%	0%
	14% 14% 0% 0% 0% 0% 0% 14% 0%	14%       25%         14%       0%         0%       0%         0%       0%         0%       0%         0%       0%         0%       0%         14%       0%         0%       0%         0%       0%         0%       0%         0%       0%         0%       0%

# for considering these initiatives?

60+ (R)	Vulnerable	Bill payers	Business (U)
N=23	N=18	N=11	N=7
39%	28%	55%	43%
52%	67%	36%	43%
9%	6%	9%	14%
0%	0%	0%	0%
0%	0%	0%	0%

60+ (R)	Vulnerable	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
83%	72%	73%	71%
17%	28%	18%	29%
0%	0%	9%	0%
0%	0%	0%	0%
0%	0%	0%	0%

60+ (R)	Vulnerable	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
74%	67%	64%	71%
26%	33%	27%	29%
0%	0%	9%	0%
0%	0%	0%	0%
0%	0%	0%	0%

# **60+ (R)** Vulnerable Bill payers Business (U) N=23 N=18 N=11 N=7

35%	28%	55%	57%
48%	50%	45%	43%
13%	17%	0%	0%
0%	0%	0%	0%
4%	6%	0%	0%

60+ (R)	Vulnerabl	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
48%	33%	45%	43%
43%	61%	45%	43%
4%	6%	9%	14%
0%	0%	0%	0%
4%	0%	0%	0%

60+ (R)	Vulnerable	Bill payers	Business (U)
N=23	N=18	N=11	N=7
74%	61%	64%	71%
22%	39%	36%	14%
0%	0%	0%	0%
0%	0%	0%	0%
4%	0%	0%	14%

60+ (R)	Vulnerable	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
83%	61%	55%	86%
13%	33%	45%	14%
4%	6%	0%	0%
0%	0%	0%	0%
0%	0%	0%	0%

60+ (R)	Vulnerable	Bill payers	Business (U)
N=23	N=18	N=11	N=7
52%	61%	27%	57%
43%	28%	64%	43%
0%	6%	9%	0%
4%	6%	0%	0%
0%	0%	0%	0%

e of the following groups based on how you feel about them...⊠ery acceptable (i.e. this is a priority for

60+ (R)	Vulnerable	<b>Bill payers</b>	Business (U)
N=23	N=18	N=11	N=7
30%	22%	27%	14%
61%	61%	55%	57%
9%	17%	18%	29%

60+ (R)	Vulnerabl	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
30%	28%	36%	43%
52%	61%	55%	29%
17%	11%	9%	29%

60+ (R)	Vulnerable	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
43%	22%	36%	29%
57%	78%	55%	71%
0%	0%	9%	0%

60+ (R)	Vulnerable	Bill payers	<b>Business (U</b>
N=23	N=18	N=11	N=7
48%	39%	27%	57%
43%	50%	73%	43%
9%	11%	0%	0%

60+ (R)	Vulnerable	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
65%	50%	45%	43%
35%	50%	55%	57%
0%	0%	0%	0%

60+ (R)	Vulnerable	Bill payers	Business (U)
N=23	N=18	N=11	N=7
78%	56%	45%	71%
22%	44%	36%	29%
0%	0%	18%	0%

N=23	N=18	N=11	N=7
61%	61%	64%	43%
30%	39%	36%	43%
9%	0%	0%	14%

60+ (R)	Vulnerabl	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
22%	22%	36%	29%
61%	56%	55%	57%
17%	22%	9%	14%

60+ (R)	Vulnerab	le Bill payers	Business (U)
N=23	N=18	N=11	N=7
0%	11%	27%	14%
74%	67%	55%	57%
26%	22%	18%	29%

60+ (R)	Vulnerable	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
48%	39%	18%	57%
52%	56%	73%	29%
0%	6%	9%	14%

60+ (R)	Vulnerable	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
96%	100%	82%	100%
4%	0%	18%	0%
0%	0%	0%	0%

60+ (R)	Vulnerable	Bill payers	Business (U)
N=23	N=18	N=11	N=7
65%	67%	45%	100%
26%	28%	45%	0%
9%	6%	9%	0%

60+ (R)	Vulnera	ble Bill paye	rs Business (U	)
N=23	N=18	N=11	N=7	
22%	17%	27%	57%	

52%	28%	55%	14%
26%	56%	18%	29%

60+ (R)	Vulnerable	Bill payers	Business (U)
N=23	N=18	N=11	N=7

11-23	11-10	11-11	14-7
78%	72%	64%	71%
17%	22%	36%	29%
4%	6%	0%	0%

N=23	N=18	N=11	N=7
78%	78%	36%	57%
22%	22%	64%	43%
0%	0%	0%	0%

## 60+ (R) Vulnerable Bill payers Business (U)

N=23	N=18	N=11	N=7
35%	28%	36%	43%
48%	50%	45%	14%
17%	22%	18%	43%

# 60+ (R) Vulnerable Bill payers Business (U)

N=23	N=18	N=11	N=7
83%	83%	91%	100%
17%	17%	9%	0%
0%	0%	0%	0%

## 60+ (R) Vulnerable Bill payers Business (U)

N=23	N=18	N=11	N=7
17%	11%	27%	14%
57%	61%	45%	57%
26%	28%	27%	29%

# 60+ (R) Vulnerable Bill payers Business (U)

N=23	N=18	N=11	N=7
65%	56%	27%	43%
35%	44%	64%	43%
0%	0%	9%	14%

60+ (R)	Vulnerable	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
52%	61%	64%	43%
48%	39%	36%	57%
0%	0%	0%	0%

60+ (R)	Vulnerable	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
39%	39%	45%	57%
52%	44%	45%	43%
9%	17%	9%	0%

60+ (R)	Vulnerable	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
65%	67%	55%	71%
30%	28%	45%	29%
4%	6%	0%	0%

the various water/wastewater initiatives and what the long-term priorities should be.Let us know ho

60+ (R)	Vulnerable	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
83%	94%	64%	100%
17%	6%	36%	0%
0%	0%	0%	0%
0%	0%	0%	0%

60+ (R)	Vulnerable	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
70%	78%	82%	100%
30%	22%	18%	0%
0%	0%	0%	0%
0%	0%	0%	0%

60+ (R)	Vulnerable	e Bill payers	Business (U)
N=23	N=18	N=11	N=7
0%	11%	45%	0%

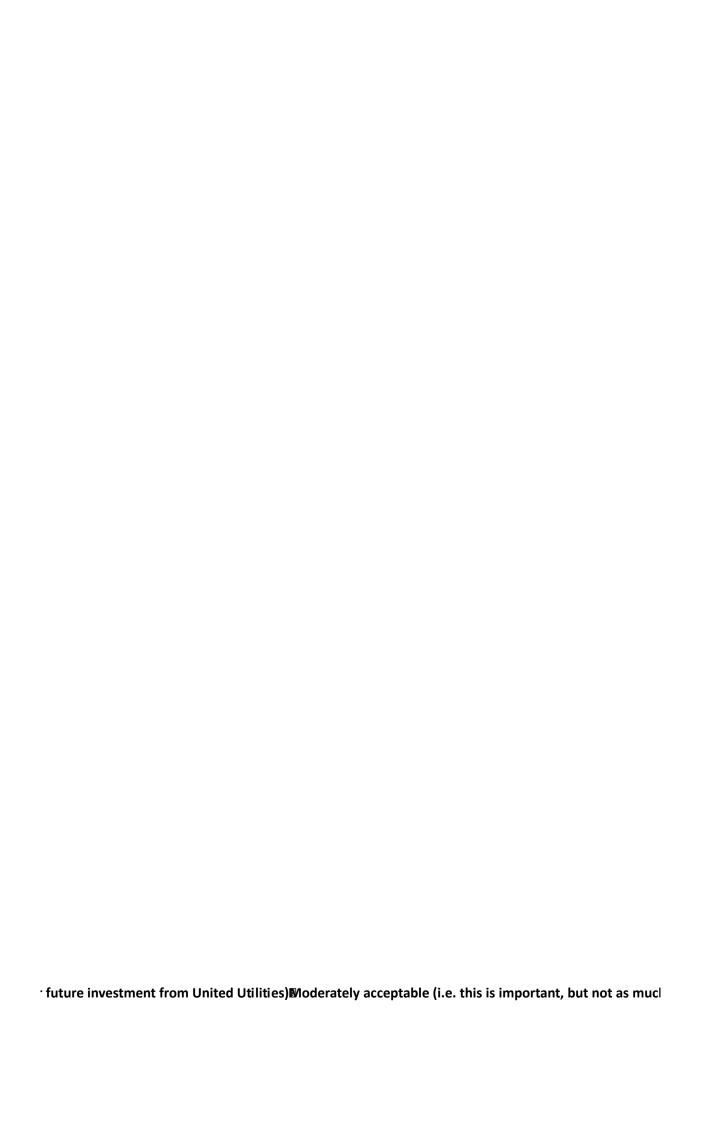
39%	33%	18%	29%
35%	33%	27%	43%
26%	22%	9%	29%

eference and contact you by email when the opportunity arises.

60+ (R)	<b>Vulnerable Bill payers</b>	Business (U)

N=23	N=18	N=11	N=7
100%	100%	91%	100%
0%	0%	9%	0%

areas are, by allocating 100 points across them. The more points you give to an area, the more import	





ant you think it is. You can spend zero or all the points on just one focus area.

